

**REXEL**

ELECTRICAL SUPPLIES

# INVESTOR DAY 2010

London, December 2



# Summary

1. Rexel UK: **A turnaround story**
2. Rexel Group: **Improved fundamentals**
3. Rexel Group: **A profitable growth strategy**

# 1 Rexel UK: a turnaround story

**Henri-Paul LASHKAR,**

*Senior VP UK & Ireland*

**John HOGAN,**

*Managing Director Newey & Eyre*

**Brian SMITHERS,**

*Managing Director WF Electrical*

The Rexel logo consists of the word "Rexel" in a white, sans-serif font, positioned within a dark blue rounded rectangular box. Below this box is a thin, light blue horizontal line.

**Rexel**

ELECTRICAL SUPPLIES

# Welcome to Rexel UK

**Henri-Paul LASCHKAR**

*Senior Vice President*

*Rexel UK & Ireland*

**Rexel**

ELECTRICAL SUPPLIES

- Sales > €900m
- #1 Player in the Market
- Market Share > 28%
- 5 Banners
- ≈ 400 Branches
- ≈ 3,700 FTEs
- 2010e Adj. EBITA Margin ≈ 3%



# **Rexel UK 2008–2010: Creating a Leader**



**Rexel**

ELECTRICAL SUPPLIES

- 6% Market share
- 4<sup>th</sup> player in the market
- Focus on small & medium sized contractors
- 2 Banners
- Low profitability
- Cash generative

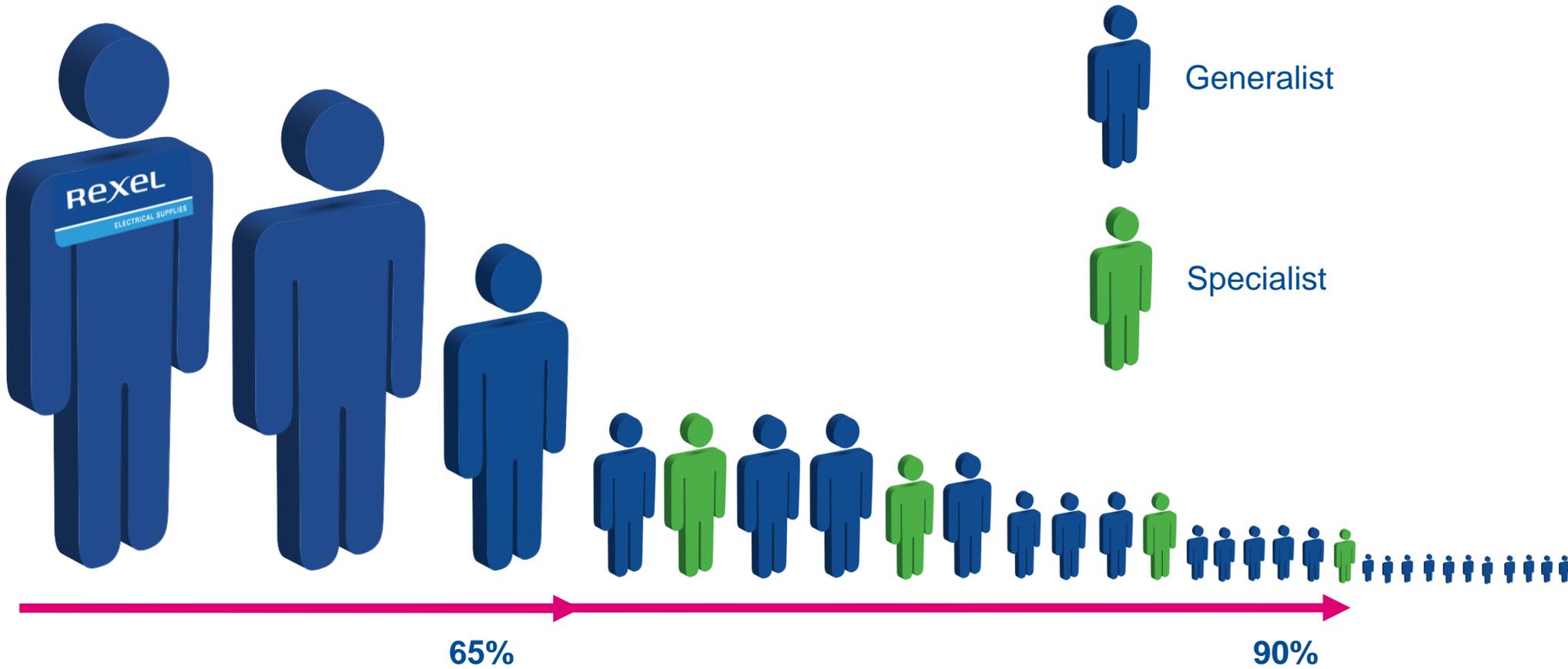


**HAGEMEYER**

- 21% Market Share
- 2<sup>nd</sup> player in the market
- Focus on large & medium sized contractors
- 3 Banners
- Loss making
- Cash absorbing

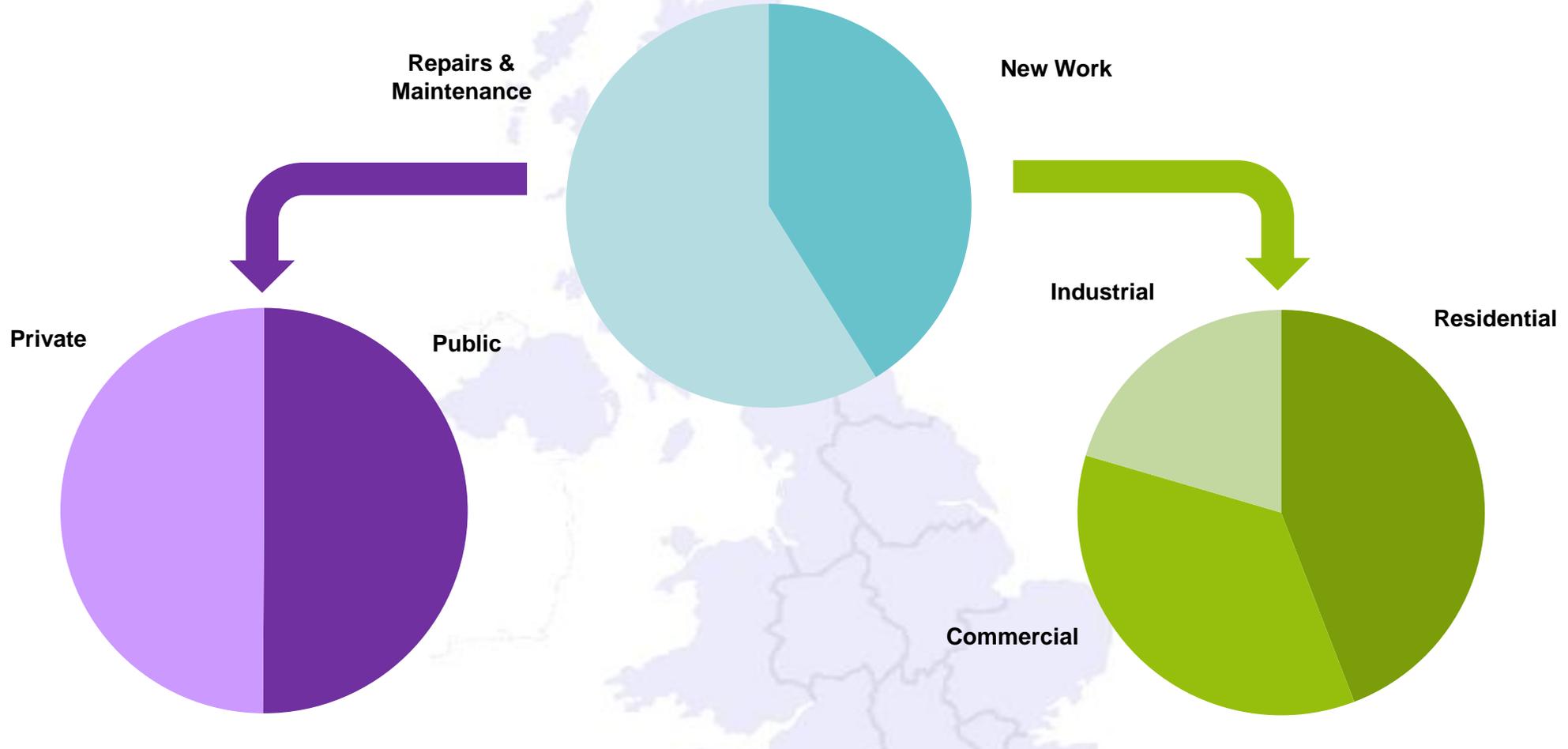
**Highest Value Creation Potential  
within the Assets Acquired from Hagemeyer**

# UK Competitive Landscape: A Highly Concentrated Market



**Rexel is #1 out of 3 National Players**

# UK ED Market is the 4<sup>th</sup> Biggest European Market: £3bn



**A Well Balanced Market between Renovation and New Projects**

# UK ED Market: Rexel UK's Position



Repairs & Maintenance

New Work

Private

Public

Industrial

Residential

Commercial

**Rexel UK is Less Exposed to Public Sector and Residential**



## UK Leader in Electrical Distribution



# Creating a Leader: Addressing all the Segments



74 Branches



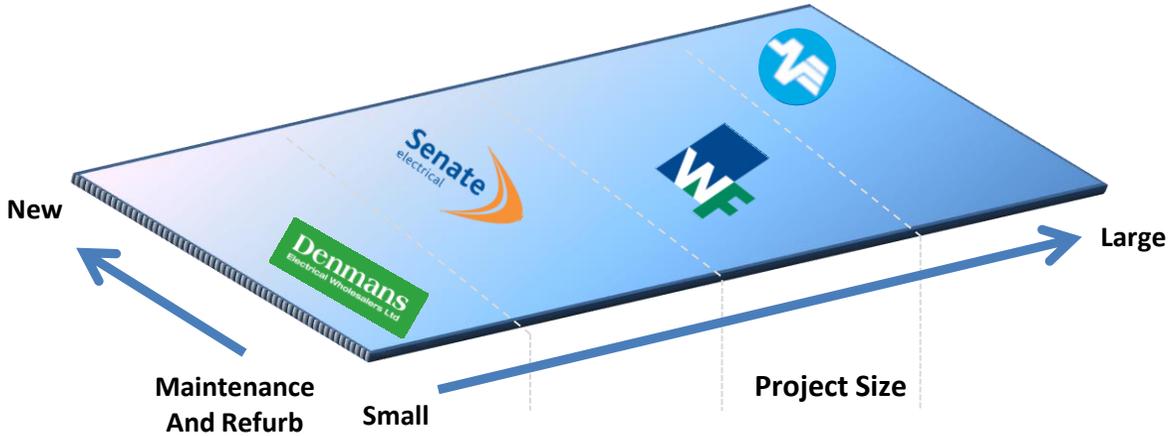
94 Branches



79 Branches



177 Branches



# Creating a Leader: Network Optimization

N E T W O R K

Understanding Local Markets

Protecting Market Opportunity

Facility Re-sizing

Facility Closures

Facility Rebranding



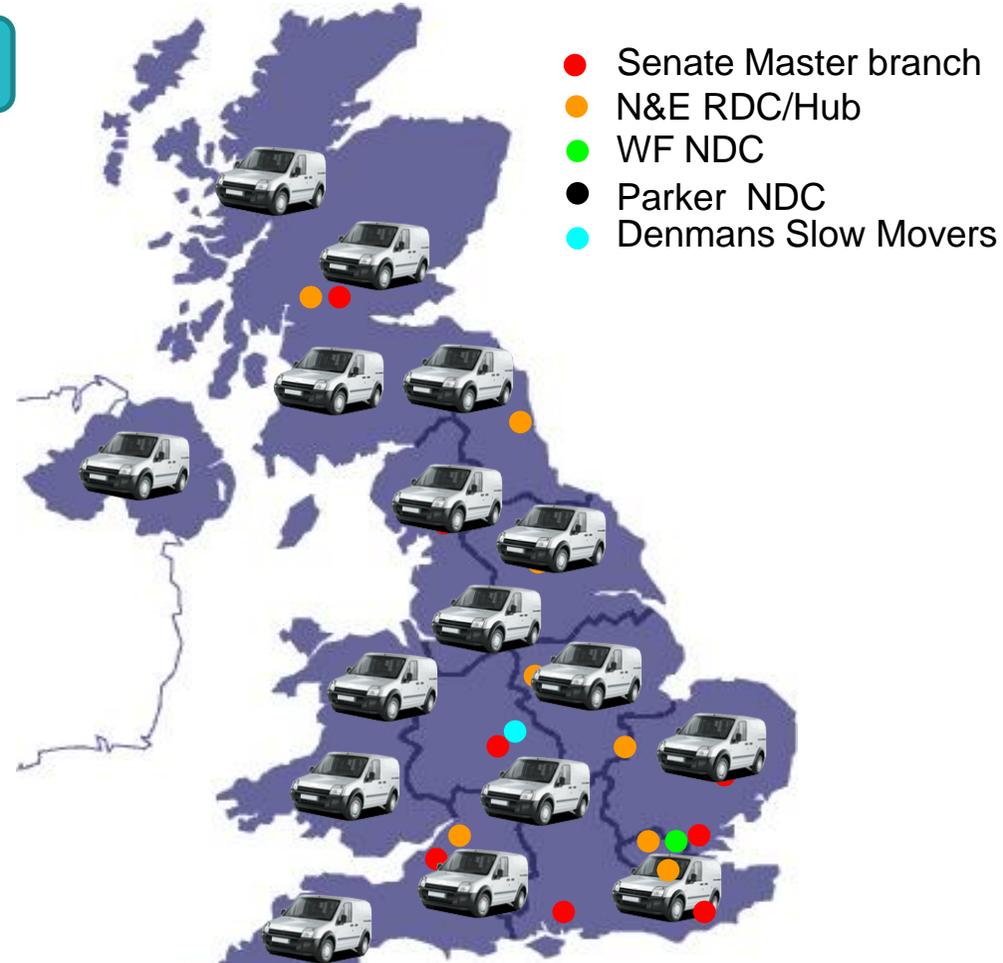
Total Network Saving 2008–2010: £21m

# Creating a Leader: Logistics Optimization while Improving Service

## LOGISTICS

- Distribution Centres
  - Re-engineered Supply Chain
  - Re-profiled Branch Stock
  - Improve Processes
- **Reduction of 87 Vehicles**

- Transport
  - Parcel Traffic Consolidation
  - Fleet Sharing
  - Extended Computerised Routing
- **Reduction of 300,000 Sq Ft**



**Total Logistics Saving 2008–2010: £11m**

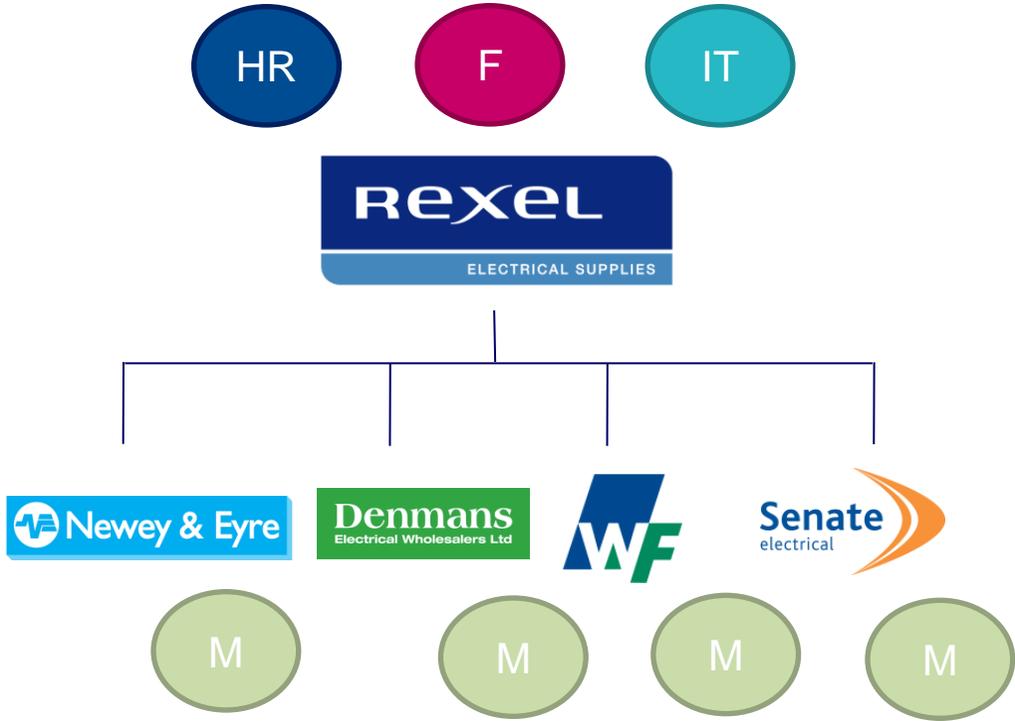
# Creating a Leader: Optimizing and De-Risking

B A C K O F F I C E

Create Unique Team

Homogenous & Improved Process

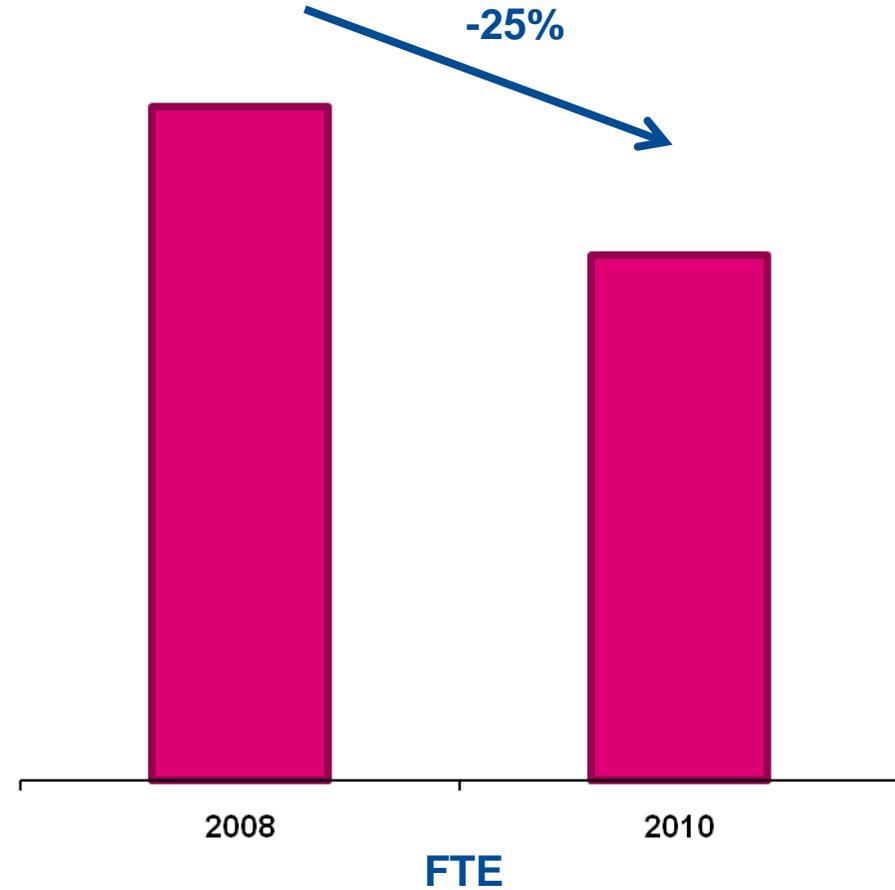
Enhanced Team Quality



Total Back Office Saving 2008–2010: £3m

# Creating a Leader: A Lean Organization

BACKLOGS  
PRODUCTIVITY  
EFFICIENCY



Global Cost Saving 2008–2010: £35m

**Leverage UK Volume**

**Promoting Our Offer to Suppliers**

**Exclusive Product Offer**

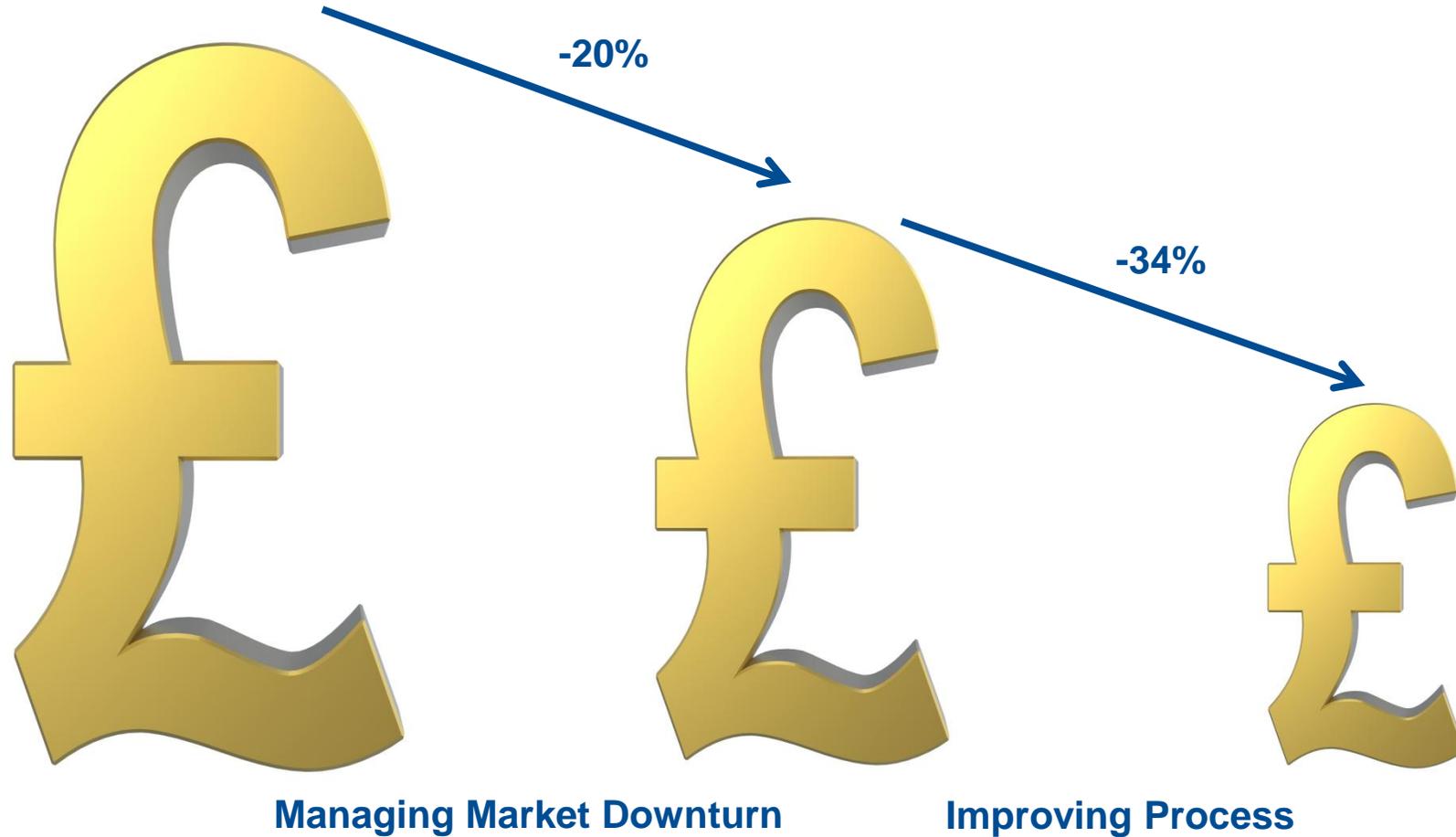
**Targeted Offer**

**Market Intelligence**

**Employee Development**

**Margin Tools**

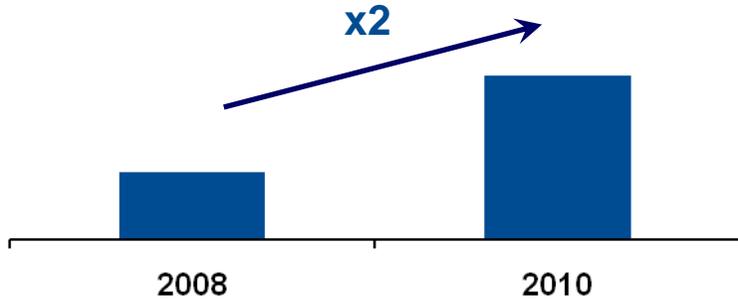
# Creating a Leader: Working Capital Optimization



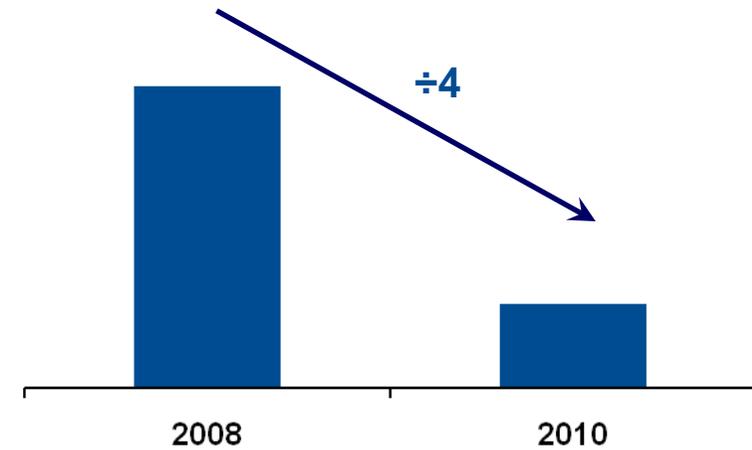
Cash Generation 2008–2010: £39m

# Rexel UK 2008–2010: Successful Turnaround

## Increased Profitability



## Reduced Debt



**Strong Recovery and Powerful Base for the Future**

# **Rexel UK 2011-2013: Making the Difference**

## Current Prospects

- GDP expected to grow by 1.6% (2010)
- Uncertainty due to General Electrical and Government Spending Review
- Access to bank finance remains tight
- Hangover from 2009 stimuli (reduced VAT rate, £200bn QE)

## Government Spending Cuts

- Social Housing
- Building Schools for the Future program
- Local Government spending
- Capital Investment

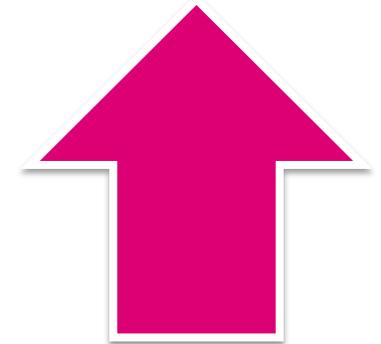
## GDP Growth.....



Public Sector spending cuts



Private Sector recovery



## ■ Government Spending Cuts (£bn)

Departmental Capital budgets	2010-2011	2011-2012	Cut
Education	7.6	4.9	-2.7
Health	5.1	4.4	-0.7
Communities & Local Gov.	6.8	3.3	-3.5

- Cutbacks to BSF program
- Limited new hospital development
- Social Housing cutbacks

## ■ Headlines....

- Government spending in 2011 reduced by £21bn in “real terms”
- Capital expenditure reduced by £9.2bn
- Reduce housing allowances
- Increase in taxation for high earners
- Loss of child benefits for middle income families

## ■ Analysis

- Estimated 490,000 direct job losses
- PWC estimate a further 500,000 job losses in private sector due to cuts
- Capital spend reduced by £8.1bn in next fiscal year
- PWC estimate impact on construction industry at -5.1%

## ■ Some relief....

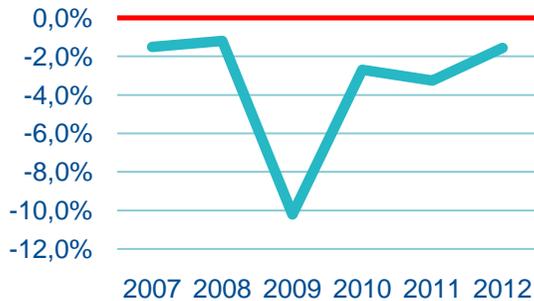
- Investment in transport largely protected for 2011
- Green infrastructure bank funding £1bn

# UK Market Prospects: 2011-2013

## Commercial



## Residential



## Industrial



### Residential

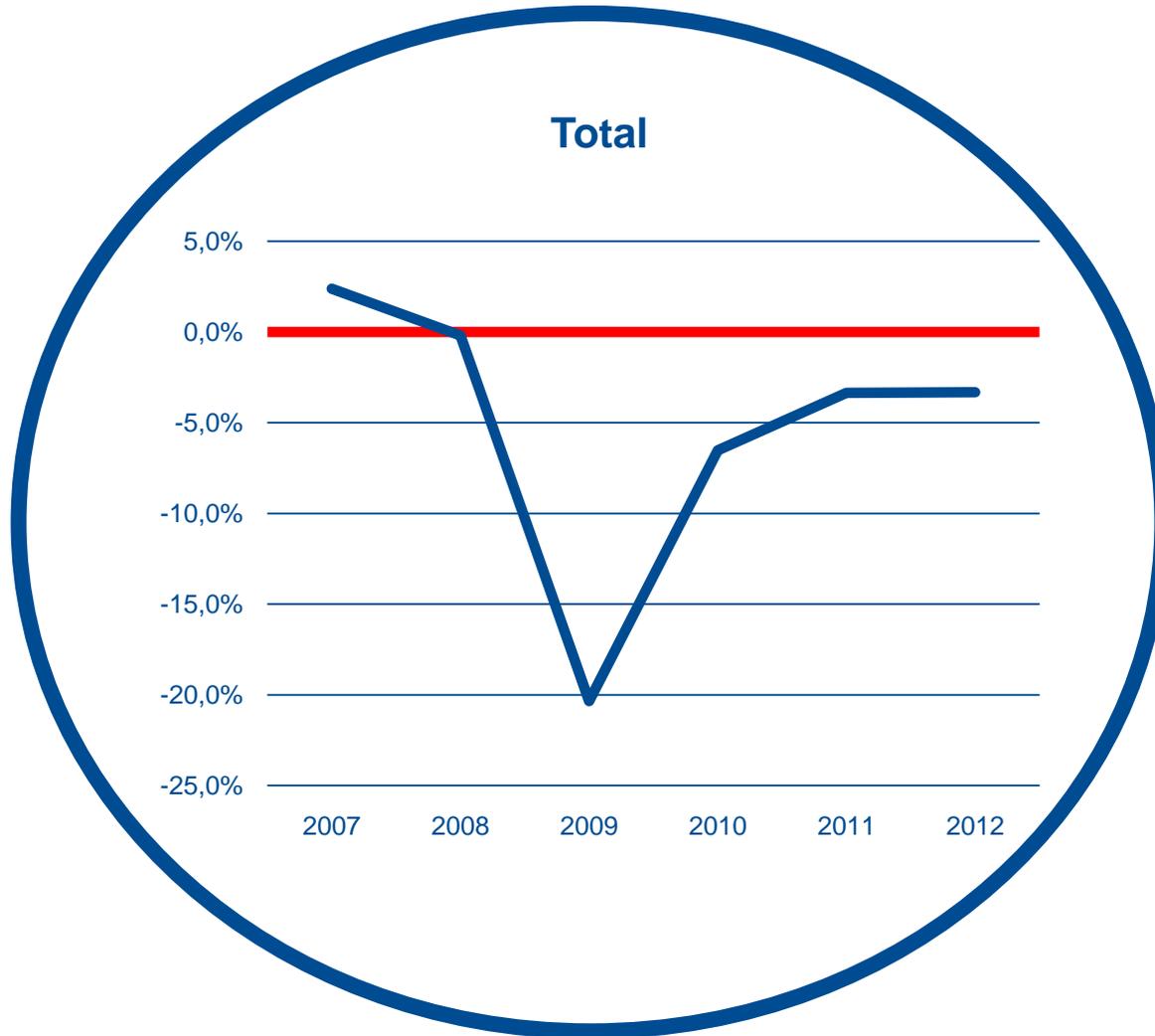
- Public sector in decline due to government spending cuts
- Private sector new build showing signs of turn-around
- Repairs & Maintenance spend reduced in public sector

### Commercial

- Continued spare office capacity
- Leisure facility construction expected to fall
- Rail investment protected
- London region exception

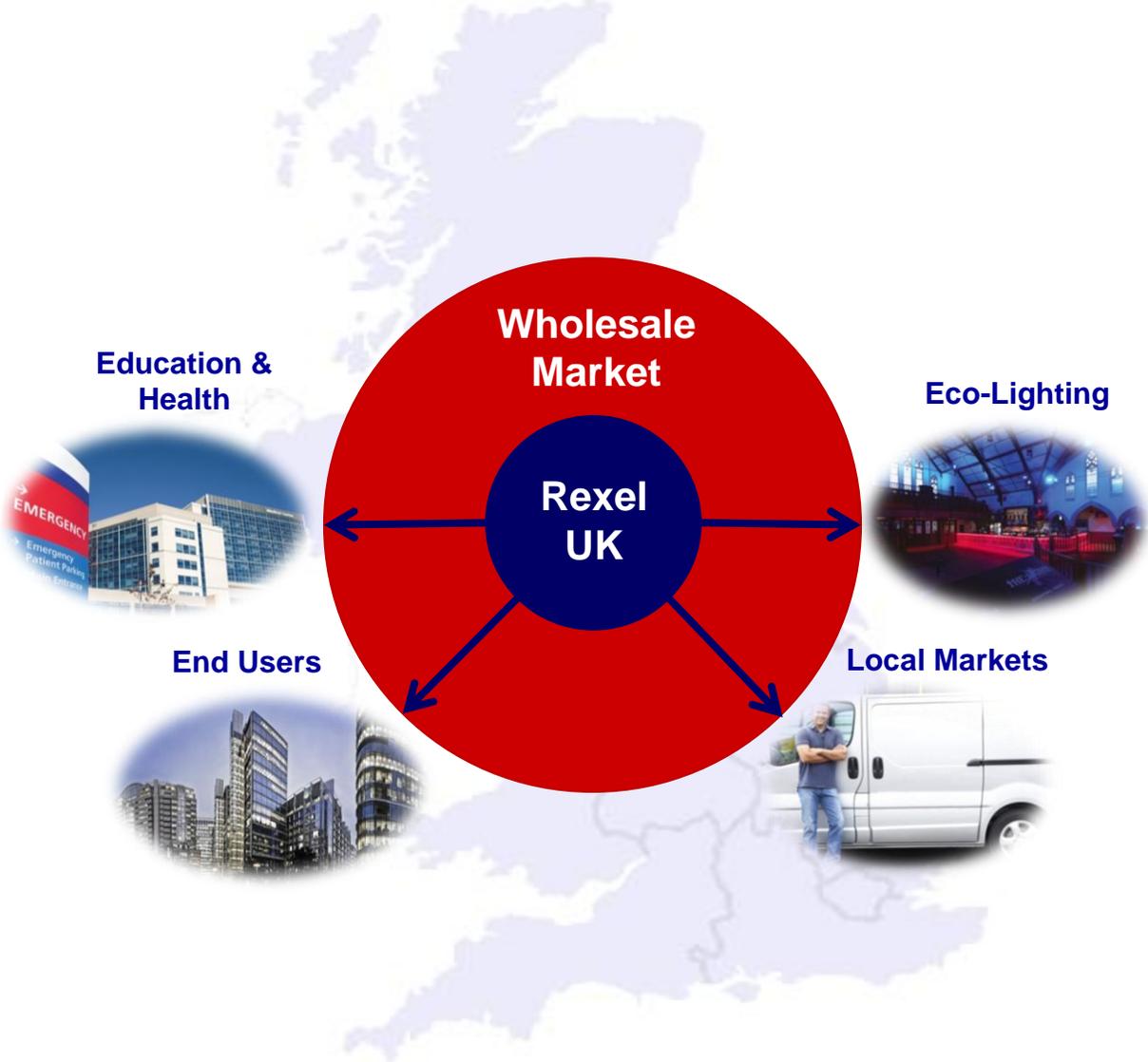
### Industrial

- Increased industrial output creating demand
- Development limited by availability to finance
- Spare Capacity



**Improving Market Conditions**

# Our Strategy: Continue to Gain Core Business Market Share



The image shows the interior of a church that has been converted into a bar. The architecture features a high, vaulted ceiling with a complex wooden truss system. The walls are white with several tall, narrow, Gothic-style stained glass windows. The floor is dark wood. In the foreground, there is a dark wooden railing. In the background, a long bar with a red neon light strip underneath is visible. The bar has a dark wooden facade and a menu board above it. The overall lighting is a mix of blue and red, creating a dramatic atmosphere.

# Eco-Lighting

**Brian SMITHERS**

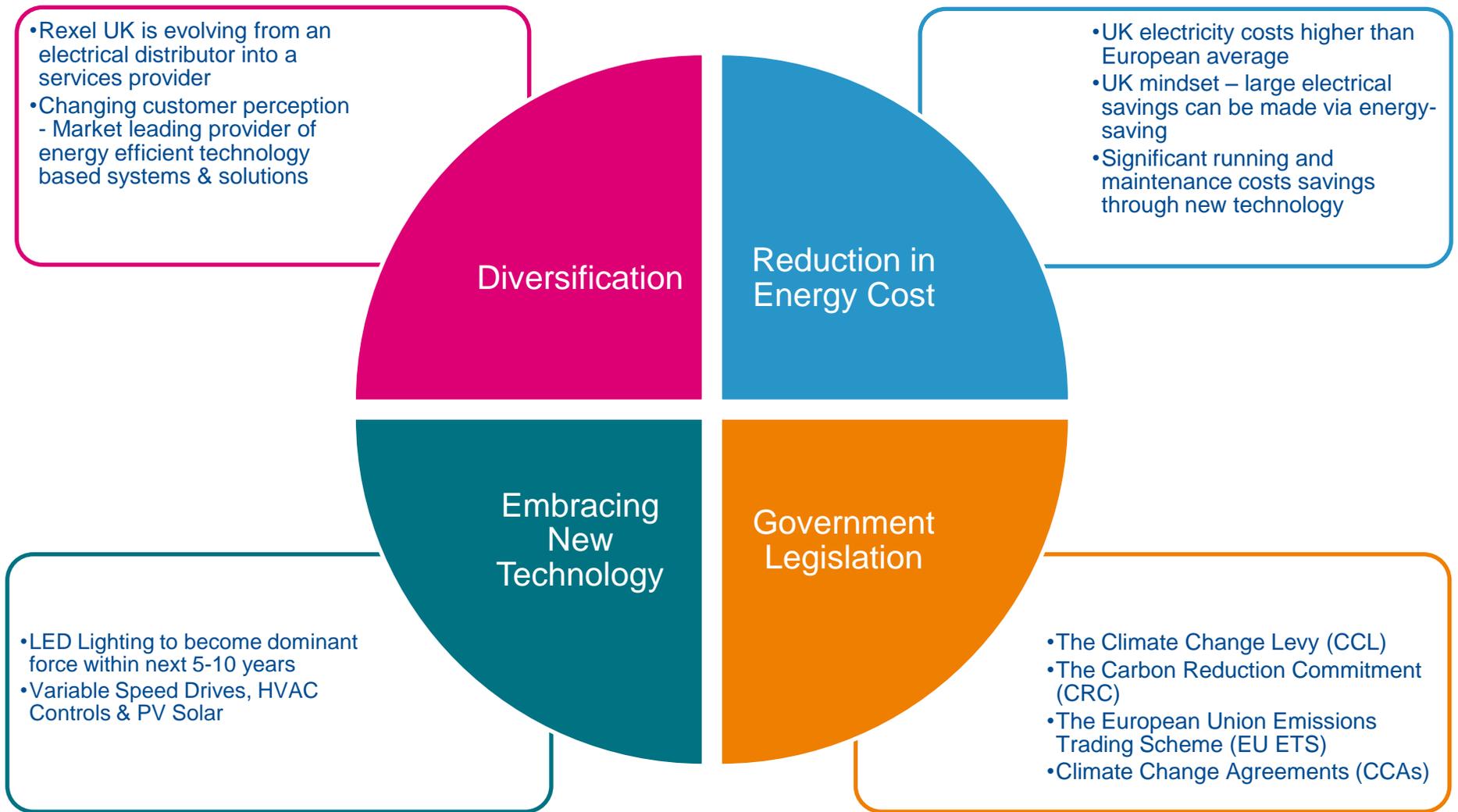
*Managing Director*

*WF Electrical*

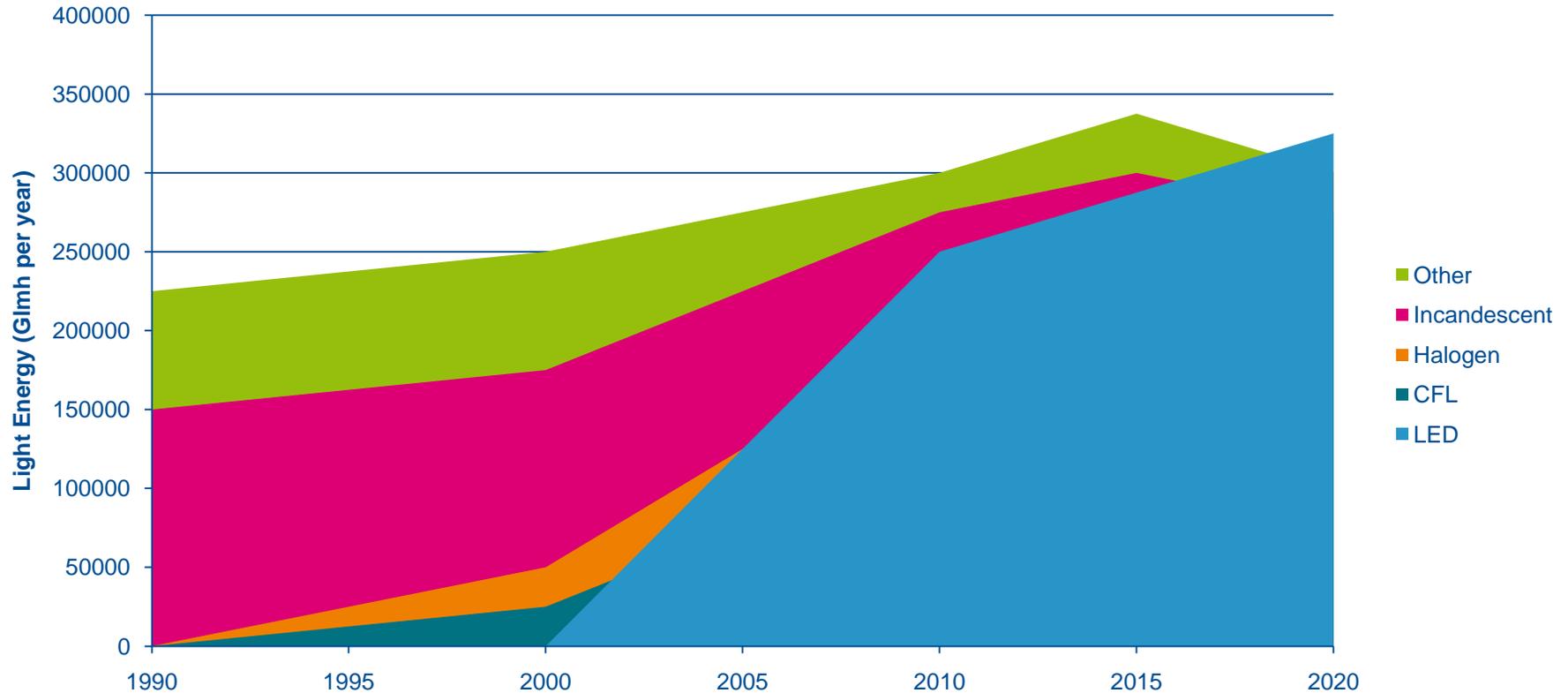
THE LIGHT

COCKTAIL MENU

# Becoming an Energy-Efficient Solutions Provider



## Light Energy by Type



**Halogen, CFL and Incandescent products are three of the main areas of supply within the Distribution Channel since 2007**



# Coventry Golf Club

- The Professional Golf Association (PGA) and WF have had a long standing relationship. Through this, WF were able to share their dedicated skill sets both with the PGA and Coventry Golf Club

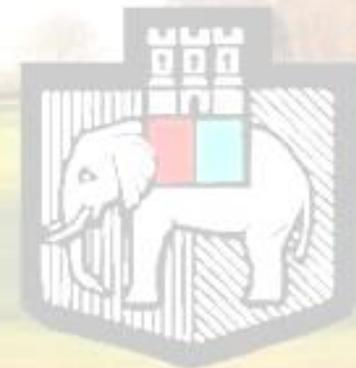
- Two quick wins at Coventry Golf Club:

- ▶ **Lighting**

- > Latest LED Lighting technology
- > Area's that could be dimmed when there is no occupancy or natural daylight available
- > Reduce overall consumption by approximately 25%
- > Savings of 5.4 tonnes of Co2

- ▶ **Solar PV**

- > Generate income of £0.413p per KW, which is approximately 5 times greater than current electricity cost
- > Offset electricity bills

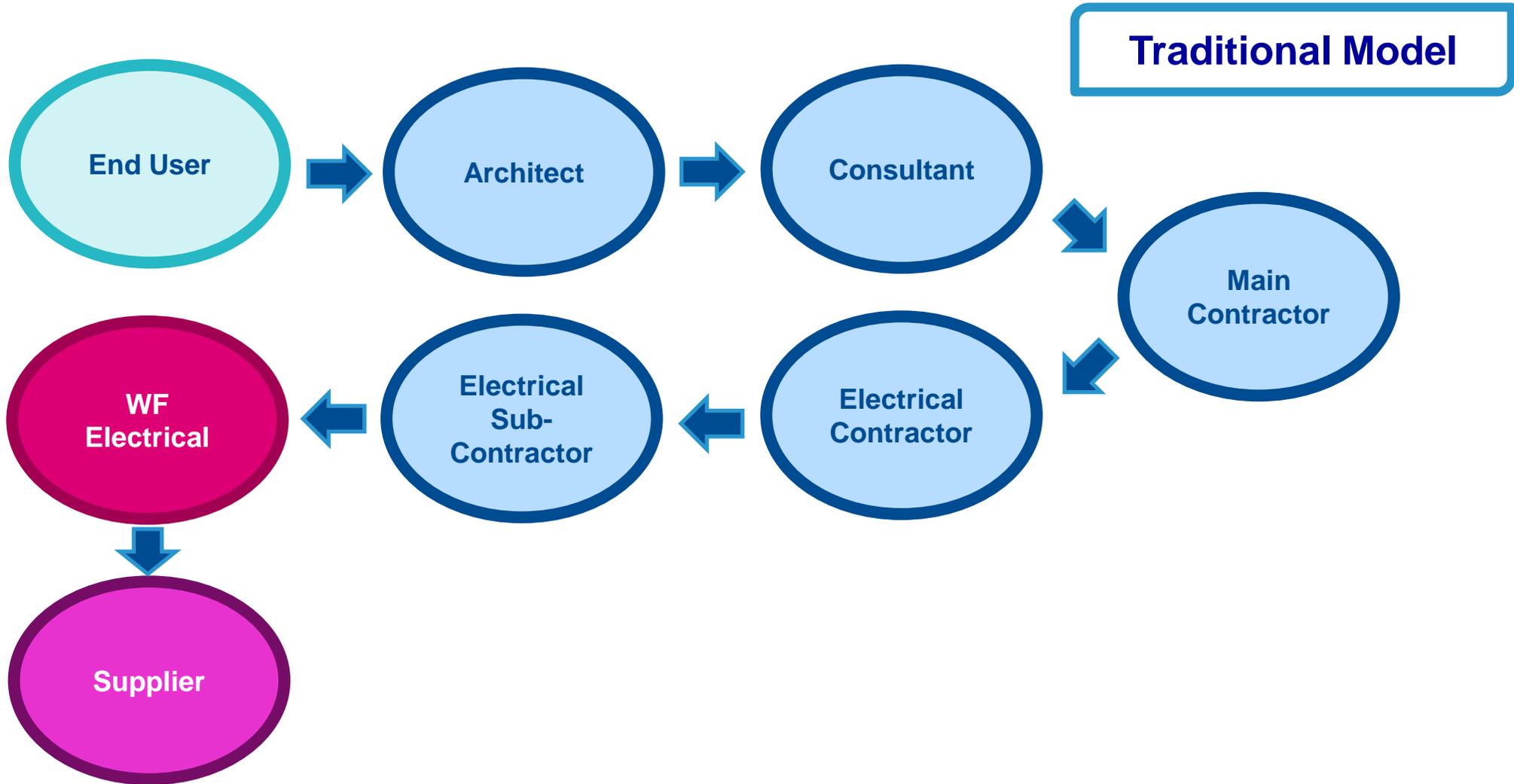


# Thames Barrier

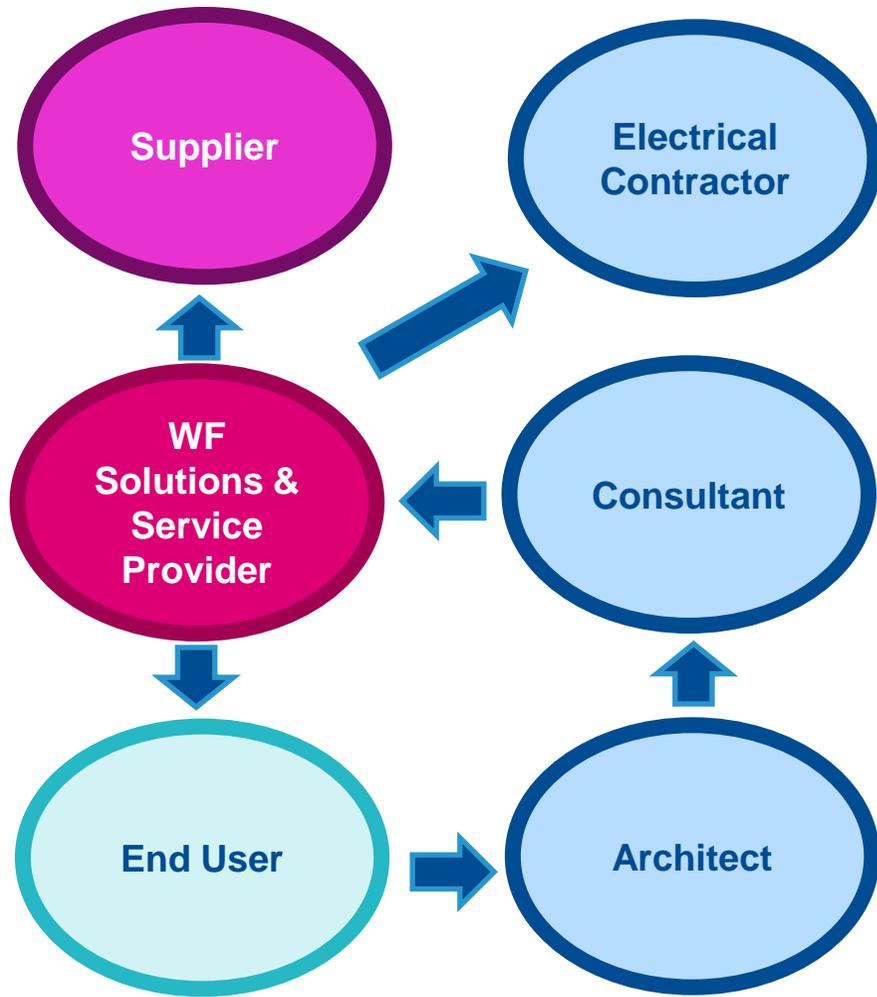
- The Thames Barrier is owned by the Environmental Agency and it is their flagship facility
- A one-year+ program
  - ▶ 300 LED lighting products fitted in the barrier
  - ▶ LED SON Lamps fitted in the car park
  - ▶ 'E' Box voltage reduction equipment is to be fitted thus reducing power consumption further
- Environmental Savings to date
  - ▶ 6 tonnes of Co2 per year



# The Road to Market

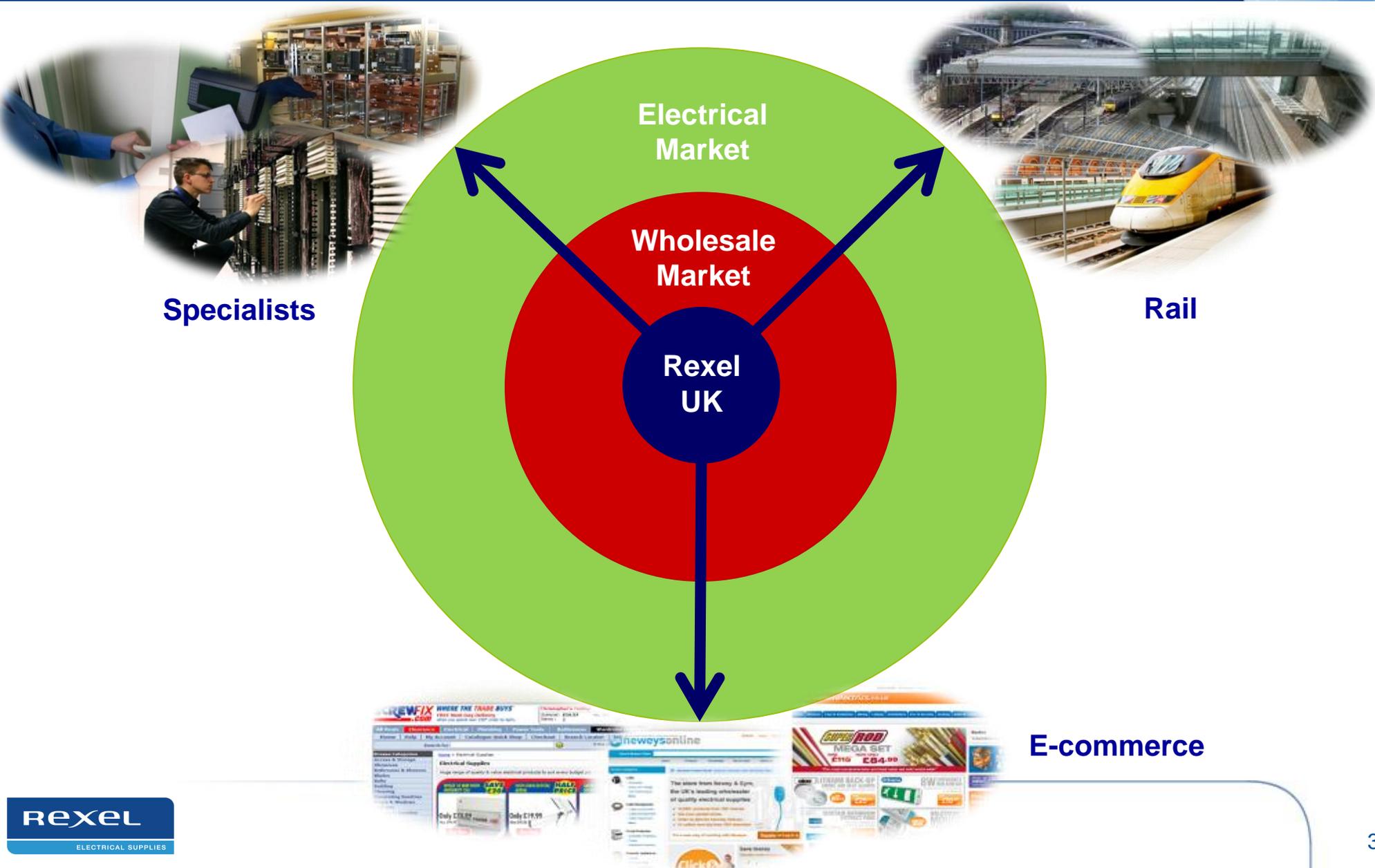


## End User Approach



- Cost of Ownership
- Metering
- Government Advice
- Finance Options
- Product Selection
- Project Management
- Case Studies

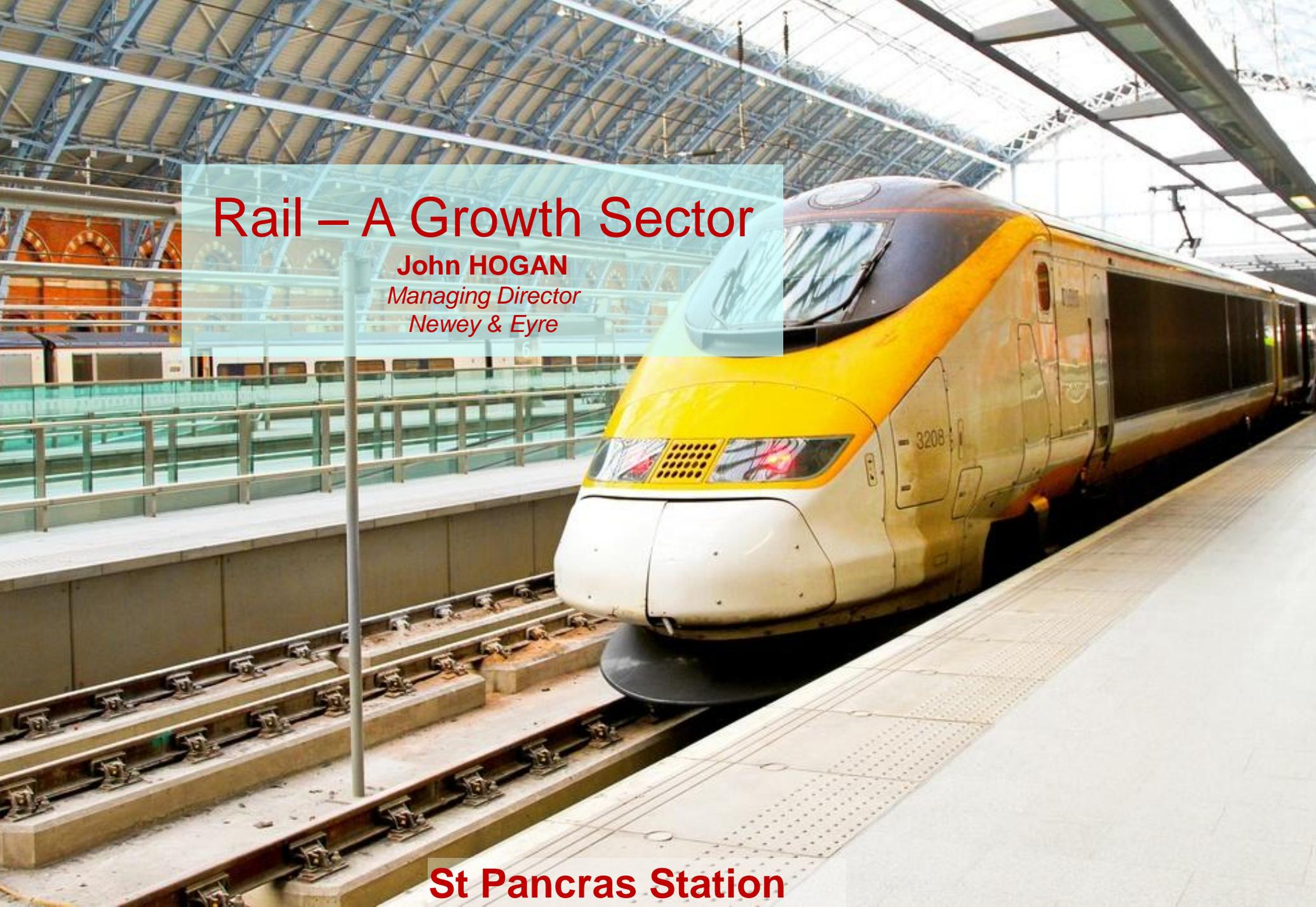
# Our Strategy: Gain Market Share in Adjacent Markets



# Rail – A Growth Sector

**John HOGAN**  
*Managing Director*  
*Newey & Eyre*

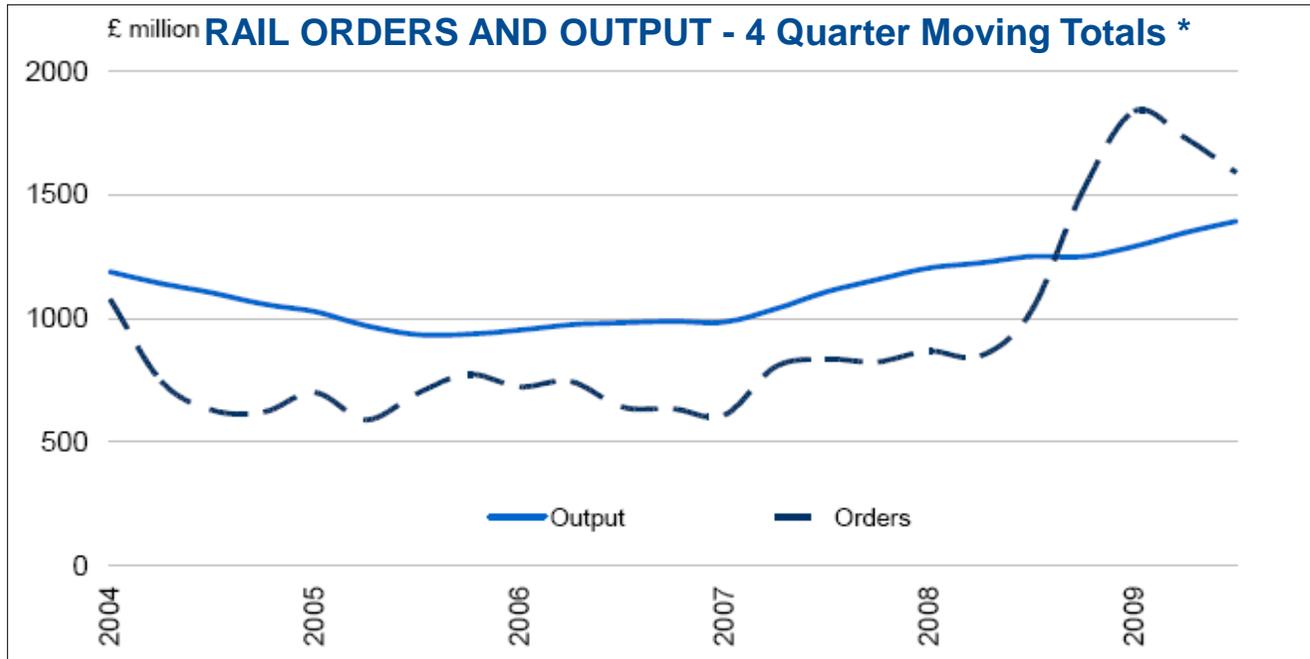
**St Pancras Station**



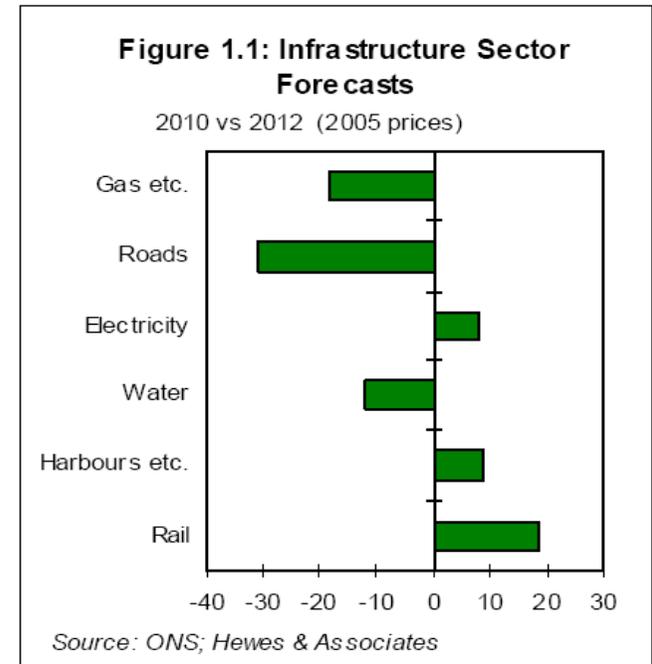
# UK Rail: An Attractive Sector

## ■ Considerable revenue growth opportunity

- The UK rail market is widely acknowledged to be the fastest growing in Europe
- Passenger numbers up 45% over past decade
- With further significant growth forecast there is a major capacity issue. Substantial investment needed



\* Source Experian Construction Forecasts 2009



- **Government-backed investment**

- > **The Chancellor confirmed, as part of Strategic Spending Review Announcement in October 2010 a £14Bn investment in maintenance and capacity enhancement over 4 years**

- **Compatible with our current business model**

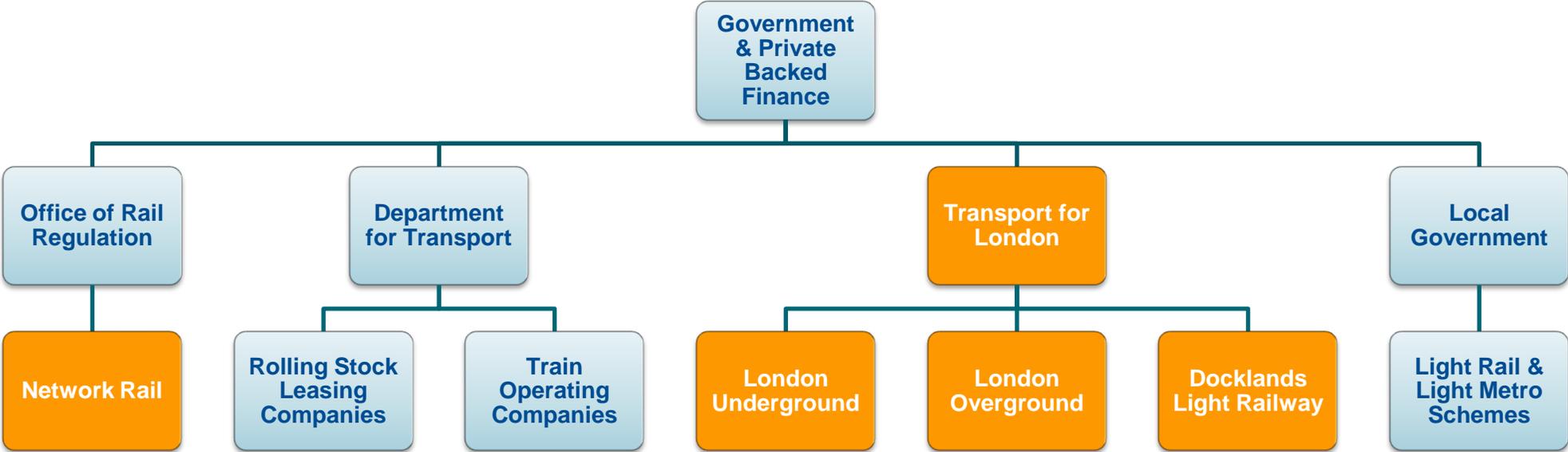
- > **Strong base position established with Network Rail Asset Maintenance, London Underground activity, strong major C&I relationships for asset improvements and Bombardier rolling stock manufacturer**

- **Estimated opportunity for electrical materials- £220M over next 5 years\***



# The Structure of the UK Rail Industry

 Development priorities



# Network Rail – Network Enhancement Opportunities



■ **£7.5Bn of expenditure planned on capacity enhancements. Principal among these projects are:**

- Crossrail
- King's Cross
- Thameslink
- Birmingham New St

■ **Exciting future developments**

- Extensive further investment planned in network electrification
- Several major lines already nominated for early electrification

■ **Competition**

- Leadership position still available in this sector



**King's Cross Station**

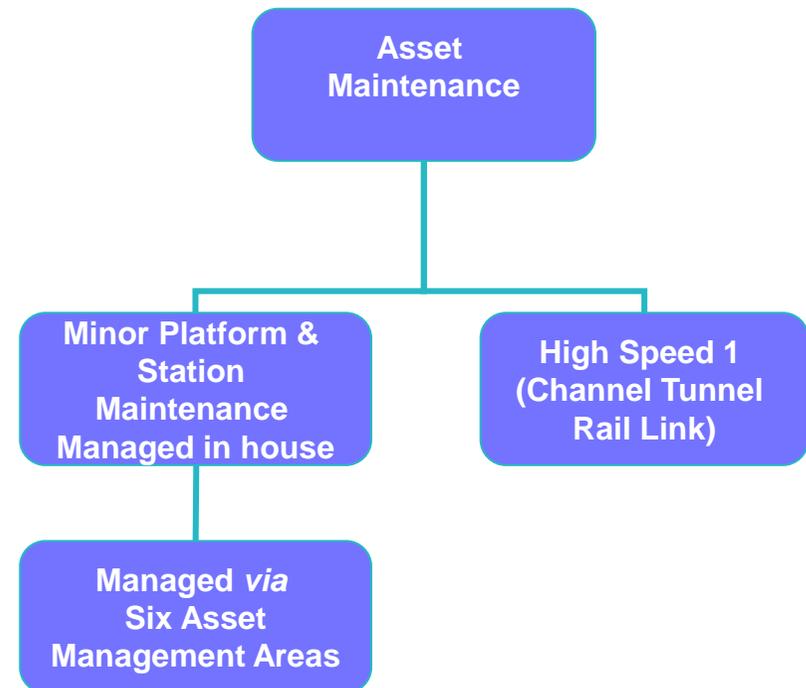


**Birmingham New Street Station**

# Network Rail - Asset Maintenance Opportunities

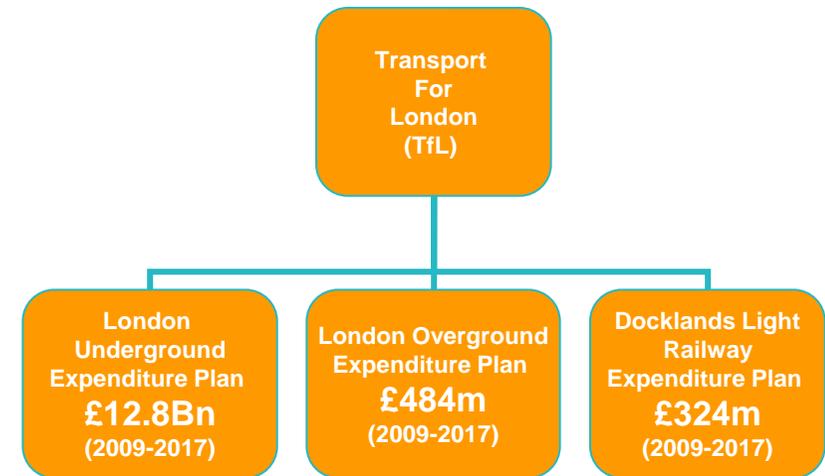


- 41 depots nationwide
- Perform complete in-house maintenance operation
- Manage outsourcing arrangements for all other stations through Facilities Maintenance providers
- In 2008 we secured the preferred electrical supplier status
- We also have a base position established within the Facilities Maintenance sector

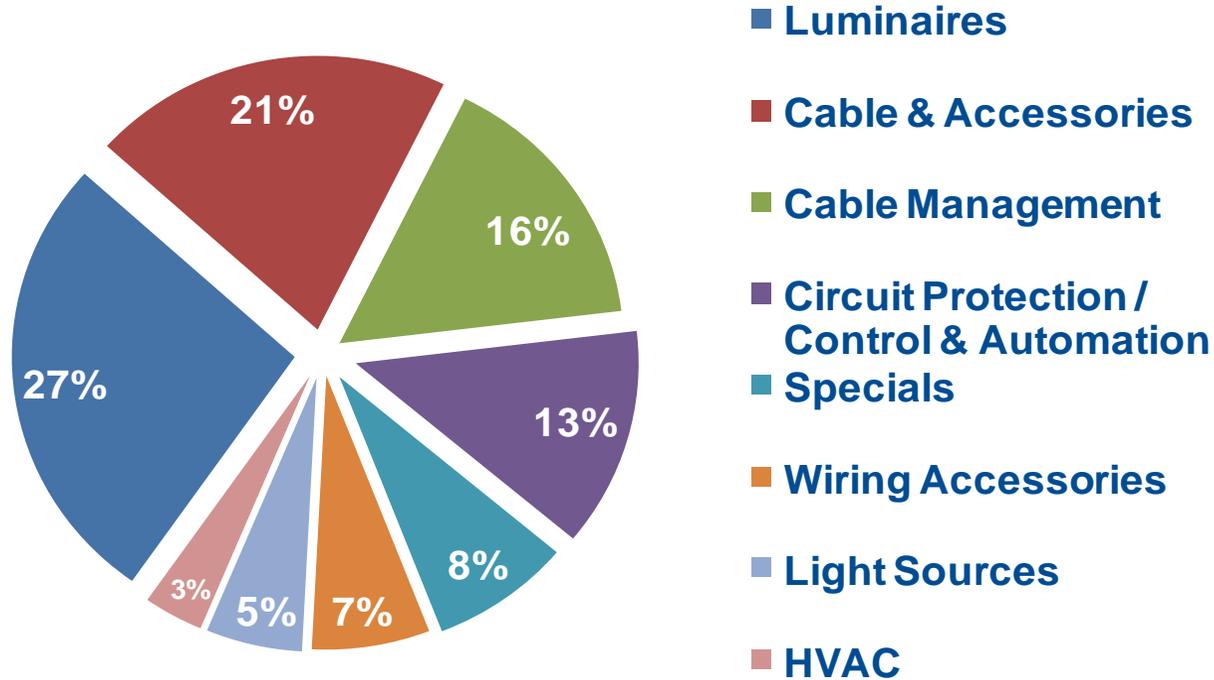


# Opportunities with 'Transport for London'

- Largest opportunity is modernisation programme for the underground stations— Serving 11 Lines 270 Stations
- Docklands Light Railway Line expansion programme
- High quality transport links required to all new Olympic venues
- Leveraging our experience in London and expanding dedicated rail resource



# Sales Mix to Rail Sector: Full Range of Core Electrical Products

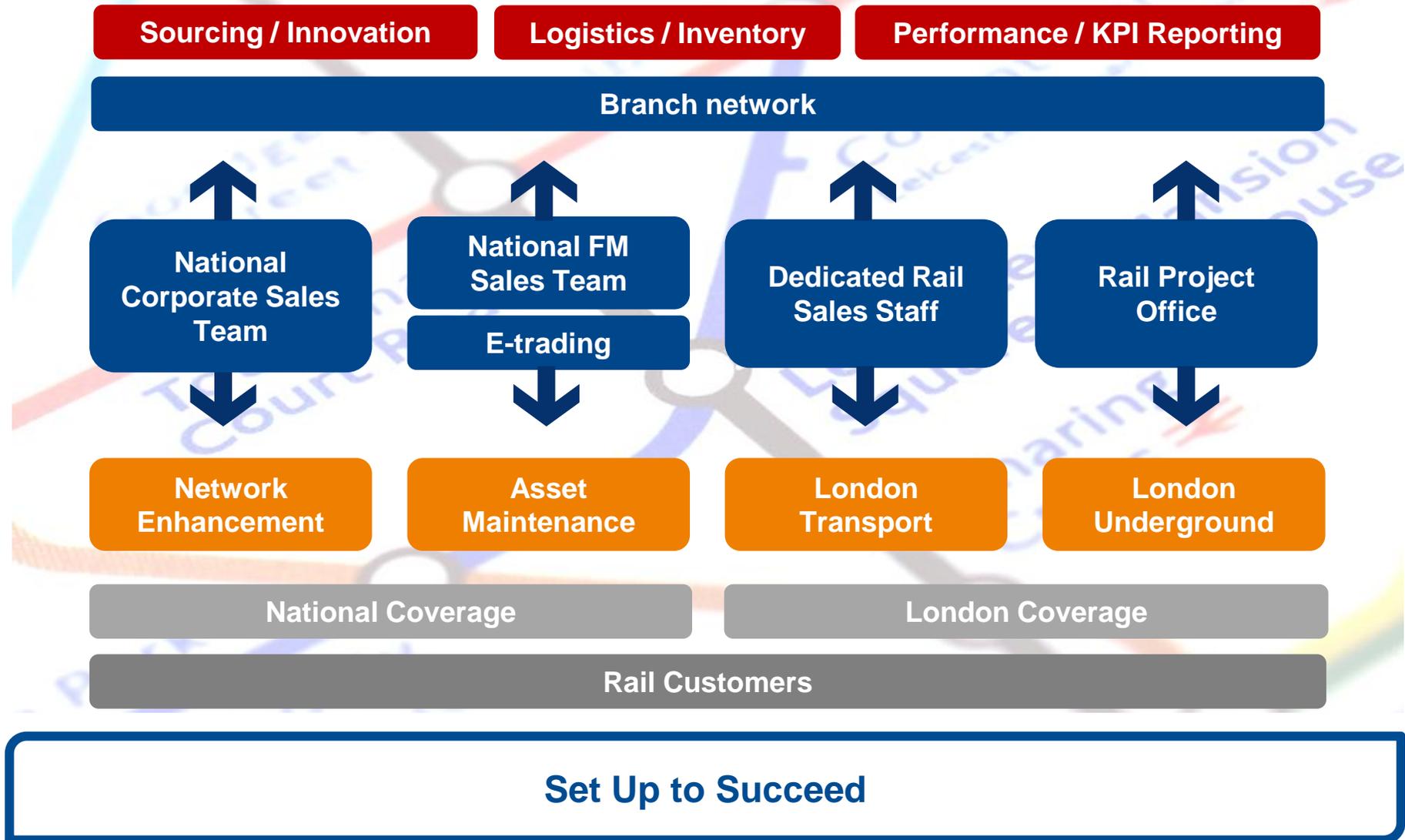


**Strong synergy with core product mix.  
Preferred suppliers lend additional expertise in this sector.**

# Rail Sector Demands



# Our Approach to the Rail Sector



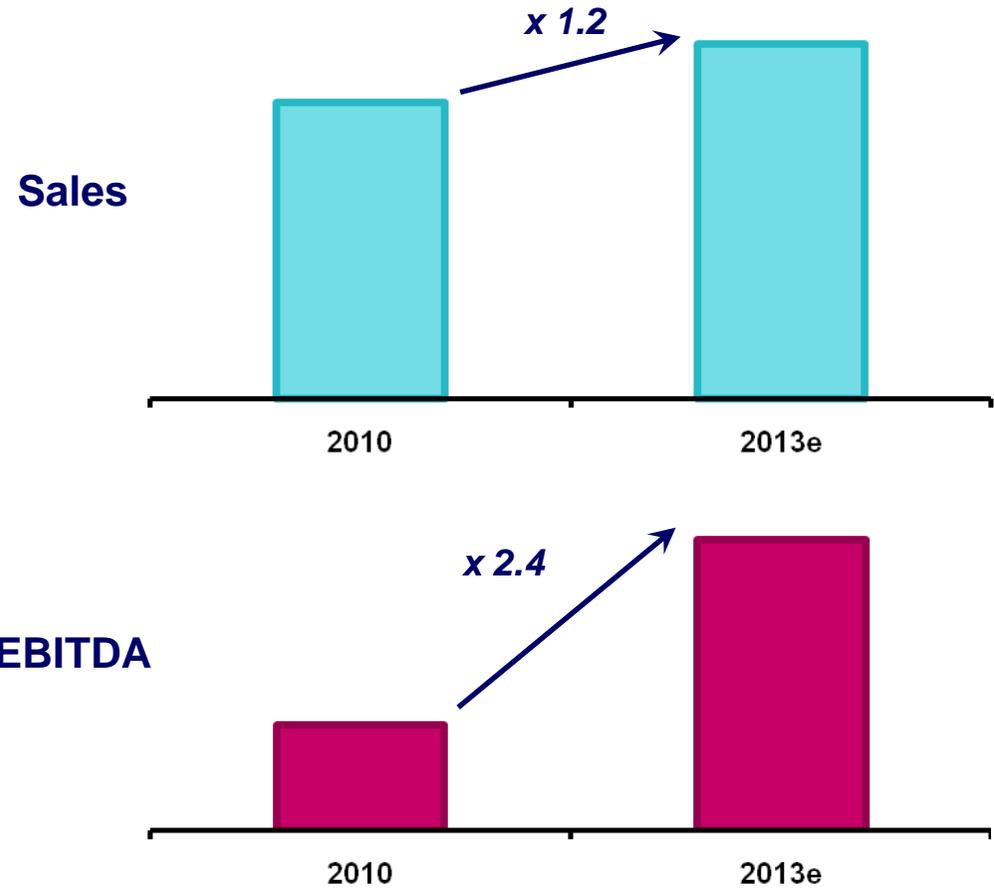


# 2011-2013: Driving profitability



# Conclusion: Continue to Improve Bottom Line and Outperform Market

- **UK electrical market is still struggling**
  - Recovery expected end 2012
  - Attractiveness of sub segments
  - Still potential to consolidate
- **Strategic Plan demonstrates strong and continued improvement**
- **Rexel is well positioned to seize market opportunities**
  - Strong back office
  - Banners which are well defined and complementary
  - Solid platform for organic growth



**Matched Group Performance Even Before Market Rebounds**

# 2 Rexel Group: improved fundamentals

**Jean-Charles PAUZE,**  
*Chairman & CEO*

# Rexel today: a significantly strengthened profile

- A world leader that has doubled its sales over the last 5 years and will continue to be a market consolidator



- A business model increasingly focused on value-added services and solutions

- ▶ From a “Product provider” to a “Value-added solutions and services provider”
- ▶ More vertical and segmented customer approach
- ▶ Increased customer proximity: e-commerce, competence centers
- ▶ More efficient back-office & leaner cost structure

- A strengthened financial structure

- ▶ Significantly deleveraged
- ▶ Increased financial flexibility



# Rexel's markets offer significant growth potential

## ■ Long-term growth opportunities in a c. €150bn <sup>(1)</sup> market

- ▶ Increasing value-added requirements in **mature markets**
- ▶ Growing access to electricity in **emerging markets**
- ▶ Electricity consumption will increase by 76% by 2030 <sup>(2)</sup>

## ■ An increasing focus on energy efficiency...

- ▶ Growing demand for environmentally responsible and resource-efficient buildings
- ▶ Increasing number of international and national standards for green or energy-efficient construction
- ▶ Development of renewable energies favored by tax incentives
- ▶ Ability to meter will become a reality and accelerate industry transformation

## ■ ... that will impact value creation through:

- ▶ “Smart products” (both in new construction and renovation)
- ▶ Value-added services
- ▶ Maintenance and monitoring of energy management

(1) ED (Electricity Distribution) addressable market in 2010 (source: Rexel)

(2) Source: Eutelsat

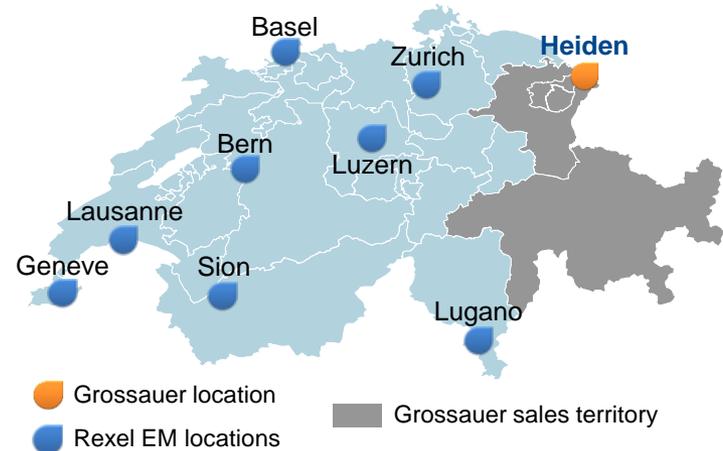


# Acquisition of Grossauer in Switzerland (1/2)

## Business description

- ▶ Family-owned company created in 1956, based in the eastern part of Switzerland (Heiden)
- ▶ Nr. 4 player in Switzerland (Rexel Elektro-Material is Nr. 1)
- ▶ Strong local market share through a single branch
- ▶ Strong presence in industrial business and very strong customer relationships

## Rexel in Switzerland



## Strategic Rationale

- ▶ Increase market share in Eastern Switzerland
- ▶ Grossauer and Rexel Elektro-Material's locations are complementary
- ▶ Accelerate the development of sales to industry by leveraging on Grossauer's long-term experience, skilled sales force, strong customer and supplier relationships

## Financials

- ▶ Estimated 2010 sales: €50m (vs. €45m in 2009)
- ▶ Gross margin in line with Rexel EM's performance (i.e. slightly above the average of Rexel's European operations)
- ▶ EBITA margin > Rexel EM's performance (i.e. significantly above the average of Rexel's European operations)

## Integration strategy

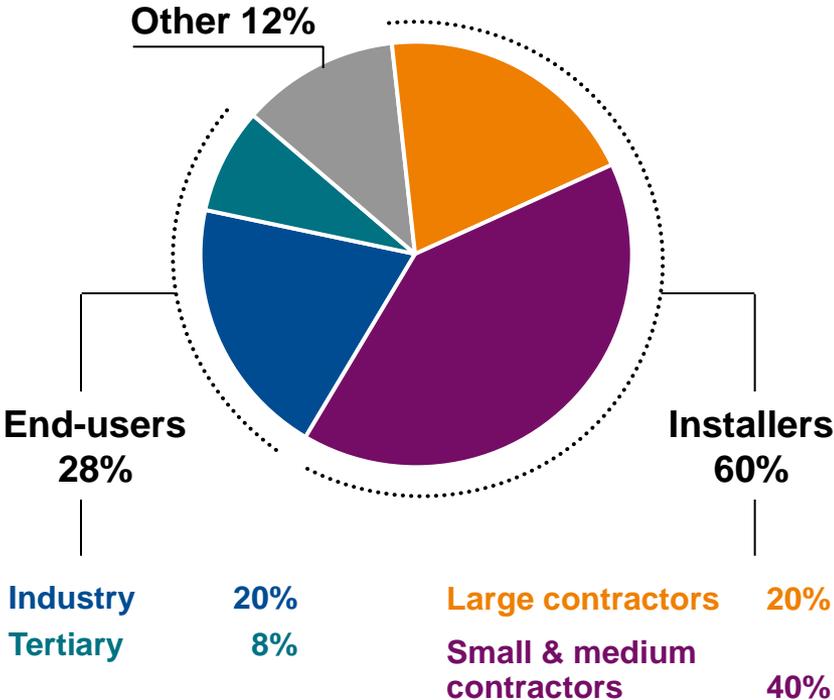
- ▶ **Grossauer will be fully integrated into Rexel EM operations**
- ▶ **After this acquisition, Rexel Elektro-Material's sales will grow by more than 15%**
- ▶ **The management team will remain with Rexel Elektro-Material**

## The transaction

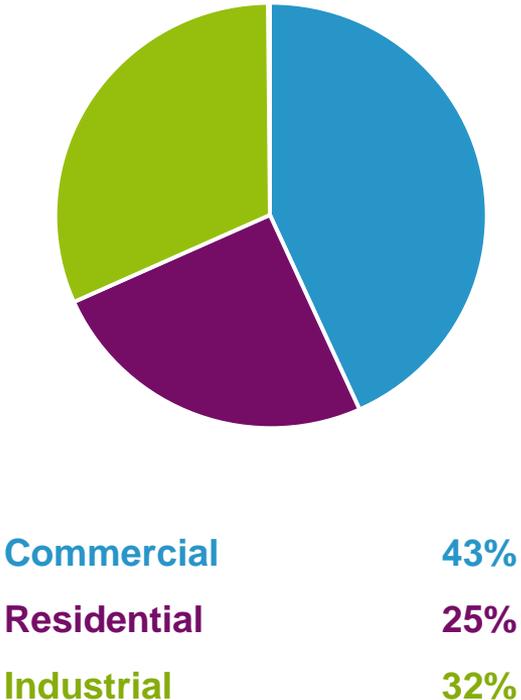
- ▶ **Closed on December 1<sup>st</sup>, 2010**
- ▶ **EPS accretive as of the 1<sup>st</sup> year of acquisition**

# Rexel serves a well-balanced mix of customers and end-markets

■ Rexel serves all customer segments through installers and through direct sales to customers



■ Rexel serves the 3 end-markets covered by the professional distribution of electrical products



# Rexel has strong relationships with its suppliers

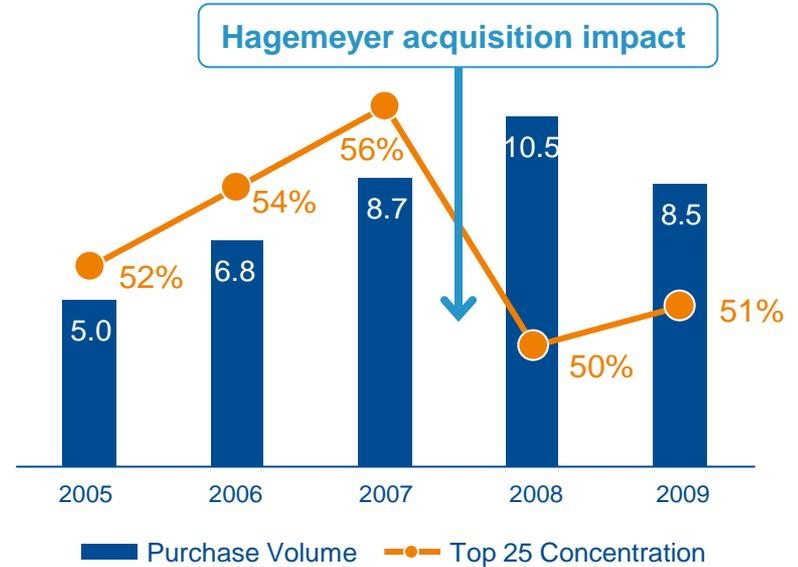
## ■ Rexel has organized its supplier relationships around:

- ▶ A limited number of strategic suppliers that are global players
- ▶ A number of national or regional suppliers

## ■ The 25 top suppliers represent 51% of Rexel's purchases with no risk of interdependence

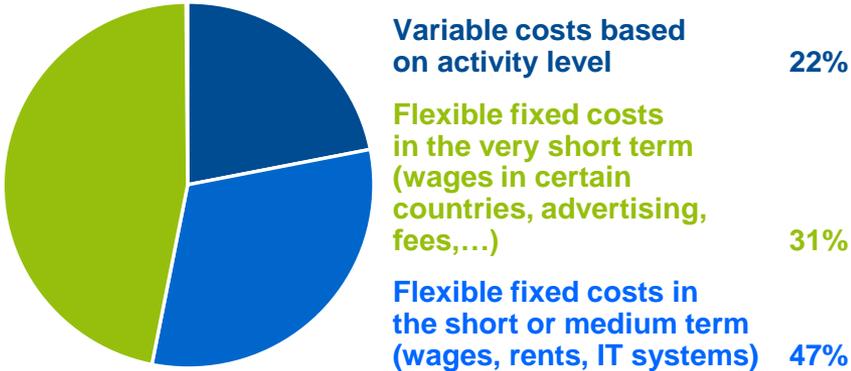
## ■ Current market evolutions offer new opportunities through:

- ▶ Alliances with global generalists
- ▶ Selective alliances with pure players for specific applications
- ▶ New entrants on key growth segments (photovoltaic, LEDs,...)

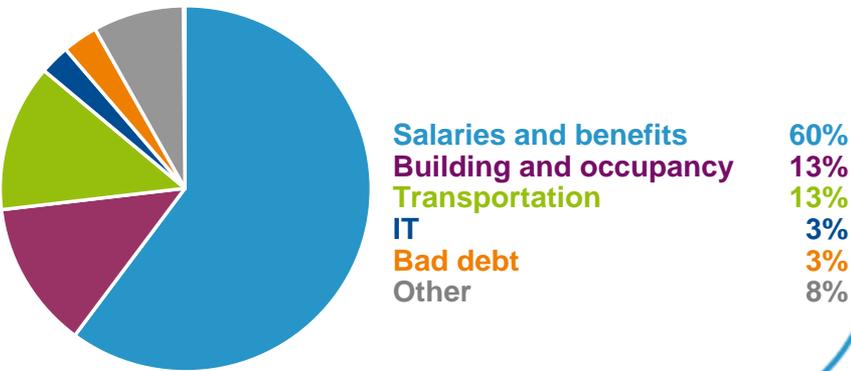


# Rexel: a leaner and more flexible cost structure

## ■ By type



## ■ By nature

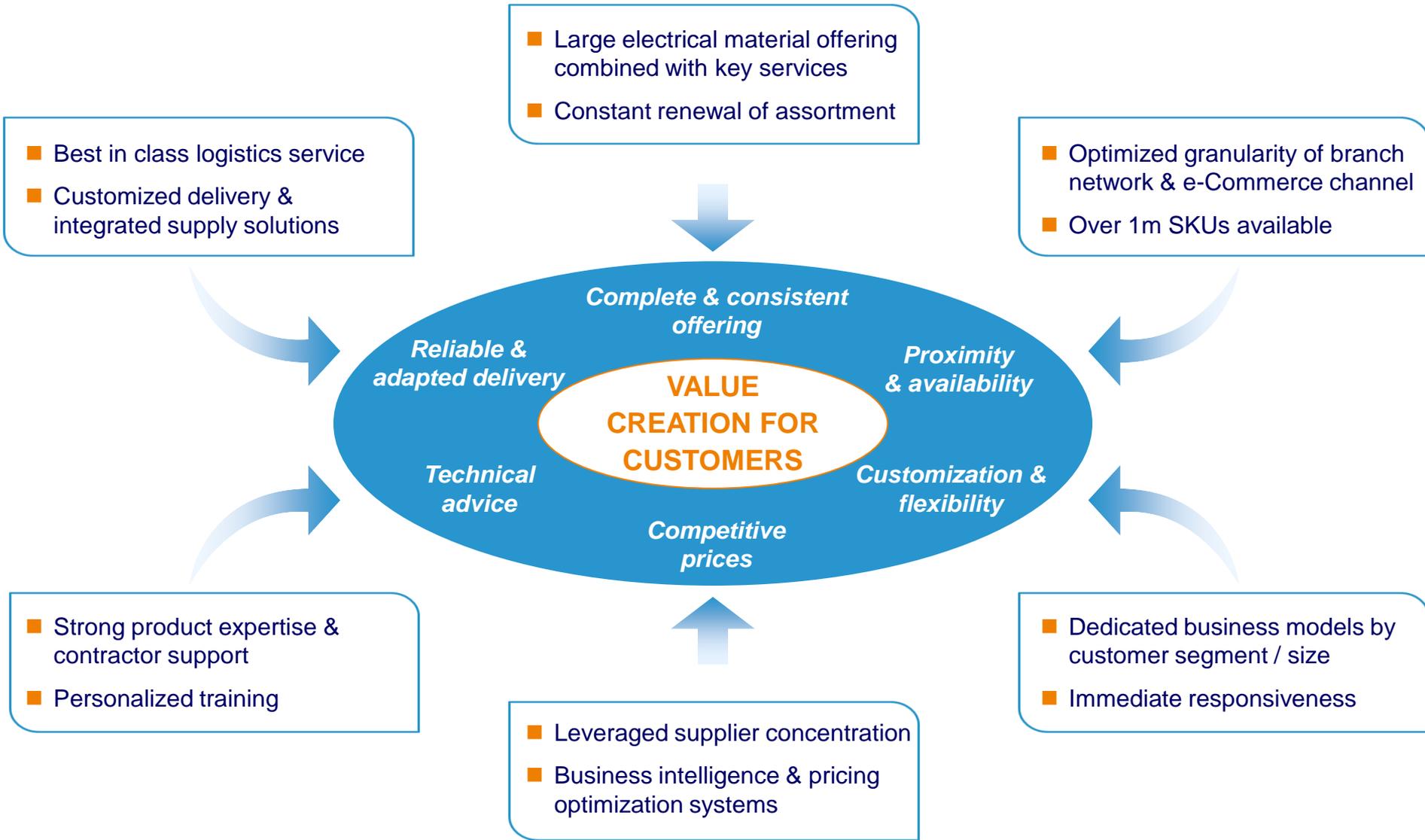


**Over the last 2 years, Rexel has reduced its opex base by over €300m**



**Opex now represent less than 19% of sales**

# Meet customer demand through an efficient offering



# A business model geared towards strong cash flow generation

## Strict management of WCR

- Inventory reduction
- Credit management

## Low capital intensity

- Capex between 0.5% and 0.8% over the last 3 years
- Normalized capex between 0.7% and 0.8% of sales

## High cash conversion rate

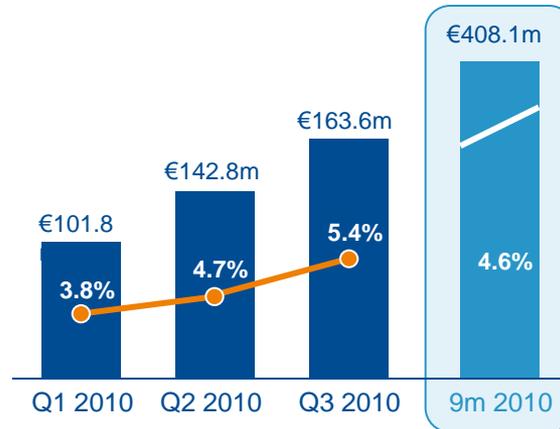
- FCF before interest & tax represented between 70% and 120% of EBITDA over the last 3 years
- Normalized FCF before I&T should represent at least 75% of EBITDA

# Rexel's 2010 performance confirms the strength of its fundamentals

## Return to organic growth since Q2 2010



## Sequential improvement in Adj. EBITA margin<sup>1</sup> throughout 2010



## Continued deleveraging

Net debt / EBITDA

December 31, 2009



September 30, 2010



**Continuous improvement since the beginning of the year**

<sup>1</sup> At comparable scope of consolidation and exchange rates and:

- > Excluding amortization of purchase price allocation
- > Excluding the non-recurring effect related to changes in copper-based cable prices

# Full-year 2010 guidance revised upwards

- Sales in October and November showed further improvement

**Full-year sales close to €11.9bn**

(vs. €11.3bn in 2009)

*Previous guidance: "Slight increase on a constant and same-day basis"*

- Q4 will show a further sequential improvement in EBITA margin

**Full-year Adj. EBITA<sup>1</sup> margin close to 4.9%**

(vs. 4.0% in 2009)

*Previous guidance: "Adj. EBITA margin above 4.5%"*

- Thanks to tight control of WCR and selectivity in capex, deleveraging will continue in Q4

**FCF before I&T around €450m**

**Net debt slightly above €2.2bn**

(including the acquisition of Grossauer)

**Indebtedness ratio below 3.5x**

(vs. 4.32x at December 31, 2009)

*Previous guidance: "FCF before I&T above €400m"*

<sup>1</sup> At comparable scope of consolidation and exchange rates and:

- > Excluding amortization of purchase price allocation
- > Excluding the non-recurring effect related to changes in copper-based cable prices

# 3 Rexel Group: A profitable growth strategy

**Pascal MARTIN,**

*Management Board Member, Business Development and Corporate Operations*

**Michel FAVRE,**

*Management Board member, Group CFO*

# Backdrop of differentiated macro trends

## Medium-term impact



### New world economic balance

Emerging countries should represent 56% of global electric power consumption in 2020



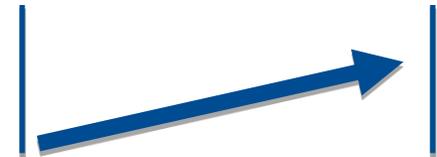
### Population growth, ageing & urban development

Chinese urbanization rate will reach 55% by 2020 vs. 46% in 2010



### E-world expansion in B2B

Greater customer proximity



### Rising environmental concerns

Energy audit & new regulation emerging on lighting



> **Macro trends will have differentiated impacts in developed economies vs. emerging countries**

# Emerging markets offer strong growth potential with multi-level distribution structures

## Key countries

## Total ED market 2010 (€bn)

China

10

India

5

Brazil

5

Eastern Europe,  
Russia, Baltics

5

Mexico

3

South-East Asia

2

## Growth dynamics related to key development drivers

- ▶ High growth structurally sustained by urbanization, infrastructure and growth of middle class
- ▶ Transfer from direct to distributed market as large suppliers improve their position

### Unstructured distribution markets with strong growth potential

- ▶ Multi-level distribution channels with strong role of sub-distributors and retailers
- ▶ Highly fragmented markets



Addressable market is estimated to 20-40% of total market in these countries

# Emerging markets: a key growth driver

**Leveraging presence to be a market leader**

	Sales 2010 (m€)	Rank
China	>200	Nr. 3
South-East Asia	50	Nr. 4
Chile	70	Nr. 1
Mexico, Peru	>10	-
EE, Russia & Baltics	>250	-
India	>10	-

**Complementary approaches generate key benefits in terms of profitability**

## ■ Offshoring

- ▶ Export model leveraging existing customer relation to initiate market experience
- ▶ Focus on B/C parts & production services

## ■ Generalist networks

- ▶ Recognized international brands, large offer
- ▶ Ability to serve a large variety of demands

## ■ Supplier partnership

- ▶ Semi-specialized distribution (e.g. automation)
- ▶ Partnership & brand value-based development



**Emerging markets represent 5% of total Group sales in 2010, medium-term objective is to double sales**

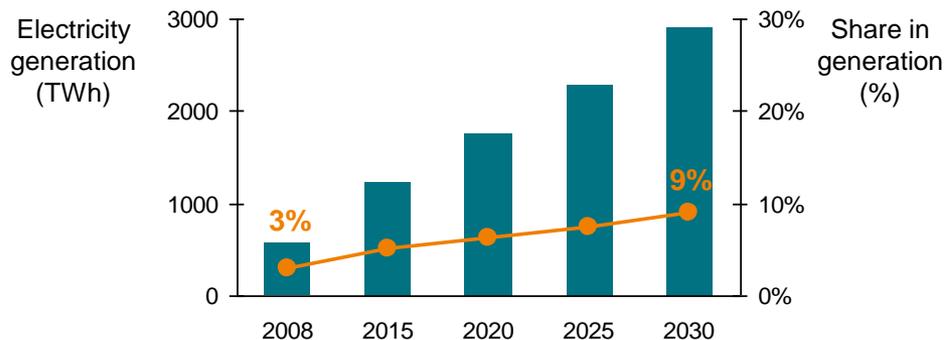
# Green market: a huge opportunity to enrich value proposition

## ■ Energy efficiency: a driver of added-value

- ▶ Development of end-user leading role in electricity consumption
- ▶ Massive impact led by vast micro project development

## ■ Development of NRE <sup>(1)</sup> involving a wide production network

- ▶ Numerous small- and medium-sized NRE installations



## ■ Dedicated energy management services

- ▶ Customers want full package of products & services

## ■ Innovative products generating market increment

- ▶ ~5% in new construction & ~15% in renovation

## ■ Dedicated wind sector services

- ▶ Advanced sourcing
- ▶ Integrated supply services

## ■ Solar installations requiring broader offering

- ▶ Pre-installation & project management services
- ▶ Combination of electrical and solar products

# Structural trends require model evolution

## New customer demands

- **Enriched offer of products & services**
  - ▶ Products & services evolution driven by green market development
  - ▶ Globalization & outsourcing
- **Greater efficiency**
  - ▶ **Easy-to-do and customized offer**  
(One-stop shops and multi-channel contact)
  - ▶ **Supply chain services**  
(EDI, last-minute purchase and delivery...)

**A new model  
to better address all segments**

## Key business challenges

- **Innovation**
  - ▶ Development of digitization (e-commerce) transforming value chain dynamics
- **Optimize cash**
  - ▶ Resilience to sharp cycles
  - ▶ Focus on capital cost

**Upgraded efficiency  
and flexibility**

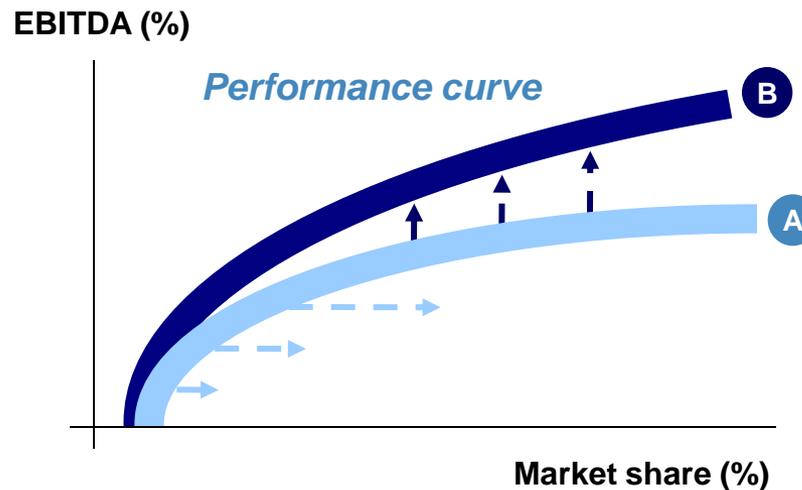
# Upgrading business model for step-change in performance

## Performance level is mainly based on market share

- At country level, strong correlation can be observed between market share and EBITDA
- Consolidation and leadership as a key performance driver

## Upgrading business model as a key lever to optimize performance potential

- A Leveraging market consolidation potential to go further on “traditional” performance curve
- B A business model transformation opening the path to a higher performance level



# Model upgrade already implemented

## Front-end evolution & enrichment

- 1 Structural Organic Growth initiatives**
  - ▶ Developing high value-added vertical solutions
  - ▶ Deployment at local & global level since 2008
- 2 Evolution toward multi-channel business**
  - ▶ E-commerce development from 5% of sales in 2006 to 10% in 2010
  - ▶ Deployment of CRM including sales force management in 8 countries

## Less asset-intensive model

- 3 Lean & customer-oriented organization**
  - ▶ Platform adaptation to target verticals
  - ▶ Lean warehousing (10 closures in 2010)
  - ▶ Fully outsourced transportation
  - ▶ On-site services optimization
- 4 Shared IT systems & services**
  - ▶ Moving to cloud computing
  - ▶ On-demand model for infrastructure services
  - ▶ 50% of productivity due to process automation



Improved ROCE profile

# 1 SOGs: an enriched and synergetic approach

## Differentiating factors

*Global presence*

*Efficiency & lean business model*

*Proximity & knowledge management*

### Global Services

- Full outsourcing of services package
- 'Glued' with global customers



### Integrated energy services

- Services offer to end-user
- New competencies
- Specific targeted segments



**New business units supported by existing assets to address high-growth market segments**

# 1 SOGs: capturing the growth opportunities

<b>Sales (m€)</b>		<b>2010 estimate</b>	<b>2012 targets</b>
	<b>Energy Efficiency</b> (Lighting retrofit)	<b>110</b>	<b>~200</b>
	<b>Renewable Energy</b> Photovoltaic Wind	<b>260</b> 210 50	<b>&gt;300</b>
	<b>EPCs</b> (International Projects Group-IPG)	<b>50</b>	<b>&gt;100</b>
<b>Total</b>		<b>420</b>	<b>~650</b>



**Well-positioned on highly profitable markets**

# 1 Become a recognized player in major construction projects

## Providing integrated supply services to address construction majors' needs

- ▶ Partnership with construction majors and Engineering Procurement Companies (EPCs)
- ▶ On-site branches managing key customer expectations
- ▶ Prepare / deliver products directly to relevant work spots, productivity gains invoiced as services
- ▶ Large & evolving product offer according to project phasing & specific needs

## IPG initiative deployment



- ▶ Addressable market of €1.5bn to €2bn
- ▶ ~50% sales growth p.a. until 2012
- ▶ Dedicated organization with 25 FTEs for business development and coordination with local banners
- ▶ 3 key project types:  
Mining (~40%), Oil & Gas (~40%), Power (~20%)



**Low capital intensity, high margin and cash generation**

# 1 Targeting end-users: lighting retrofit solutions

## The market opportunity

- ▶ 750 million light points to be replaced within the next 3 years worldwide
- ▶ Addressable market estimated at €1.4bn
- ▶ Market development sustained by both regulation driver and energy savings potential

## Developing pre-packaged solutions to reach end-users directly

- ▶ Seize business opportunities in energy efficiency by moving up the value chain and managing projects
- ▶ Developing full solutions to capture end-user needs globally

## Massive replication of solutions

- ▶ Industrialization phase in Canada for lighting retrofit
  - > 20 000 installations p.a. invoiced 500 CAD each
- ▶ Progressive extension of business concept
  - > Car parks lighting in UK, Schools in Netherlands
- ▶ Support and coordination of country initiatives through dedicated structure
- ▶ Long term dynamics based on development in other categories with new customers



# Customization and development of a less asset-intensive business platform

## ■ Increased customer segmentation granularity

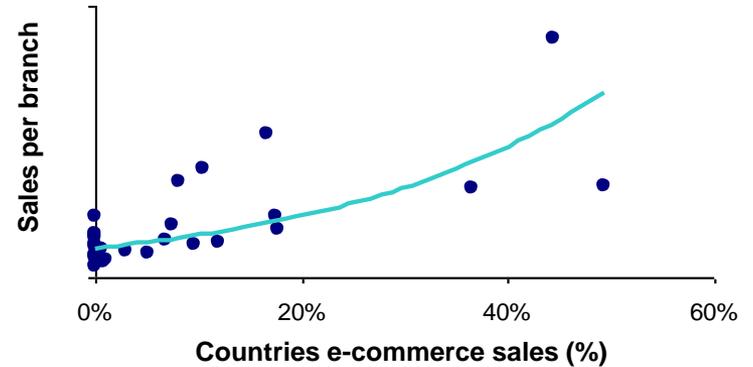
- ▶ Fine tuned sub-segmentation depending on value creation potential
- ▶ Defining adapted positioning through dedicated product & service offering

## ■ Development of customer relationship intelligence to optimize sales force management

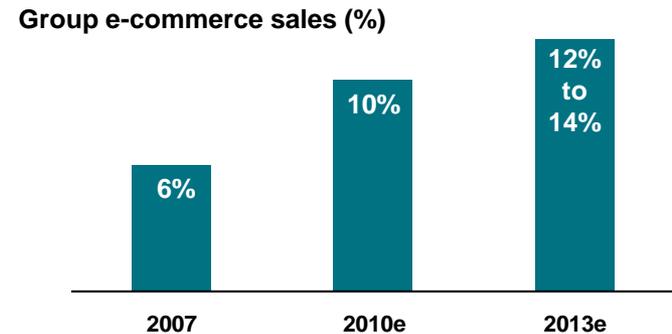
- ▶ Collecting & categorizing sales data to improve customer knowledge
- ▶ CRM & Business Intelligence systems implementation

## ■ Branch value proposal evolution: from product availability to service & skills center

## ■ E-commerce as a strong factor of branch productivity

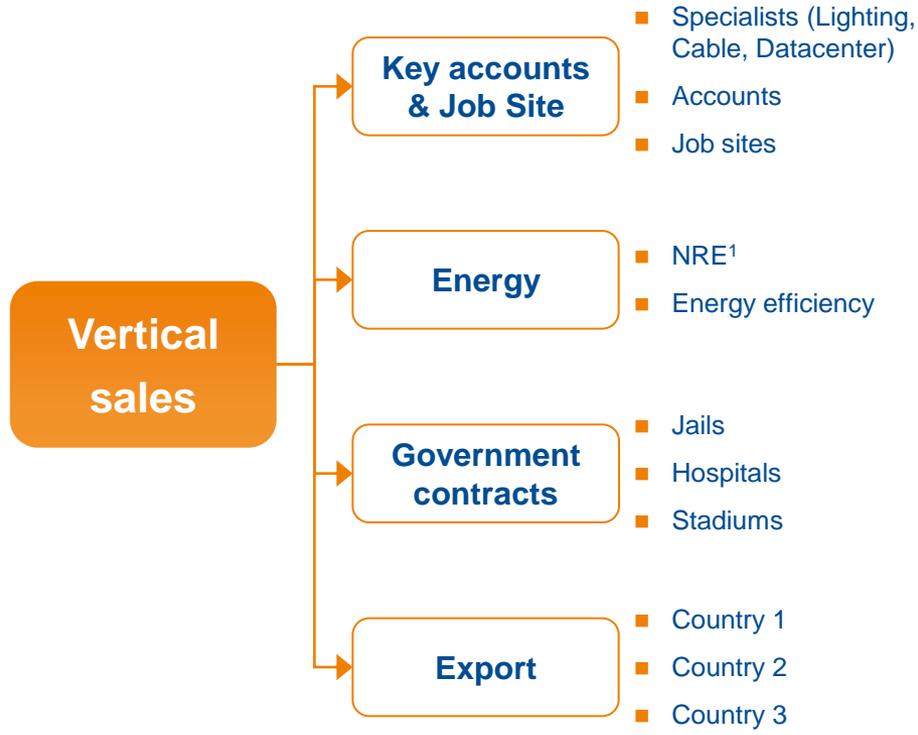
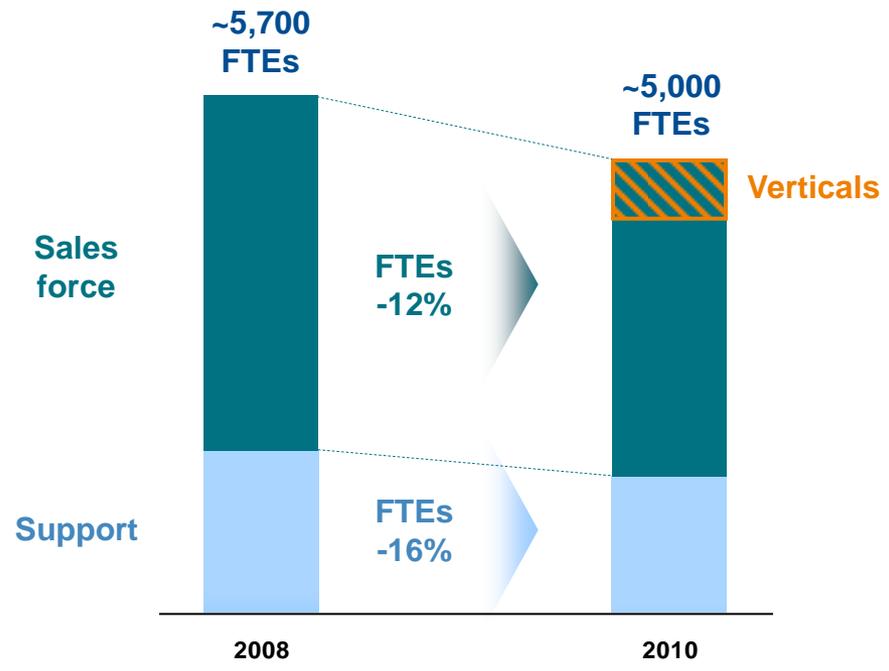


## ■ E-commerce development plan supported at Group level



3

# New organization in place to accelerate development on vertical market segments (France illustration)



► Improved productivity through leaner organizations and systems optimization

► Tailor-made model able to fit segment specificities through dedicated resources & competences

(1) New and Renewable Energies

# Improved supply chain performance & customer satisfaction

## ■ Acceleration in lean warehousing programs

- ▶ Productivity alignment on best-in-class centers
- ▶ 10 logistics platform closures in 2010

## ■ Transportation re-engineering

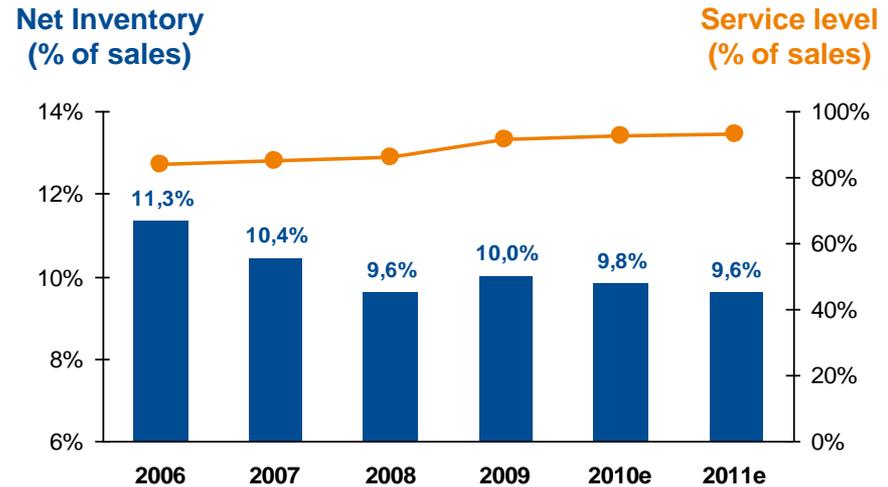
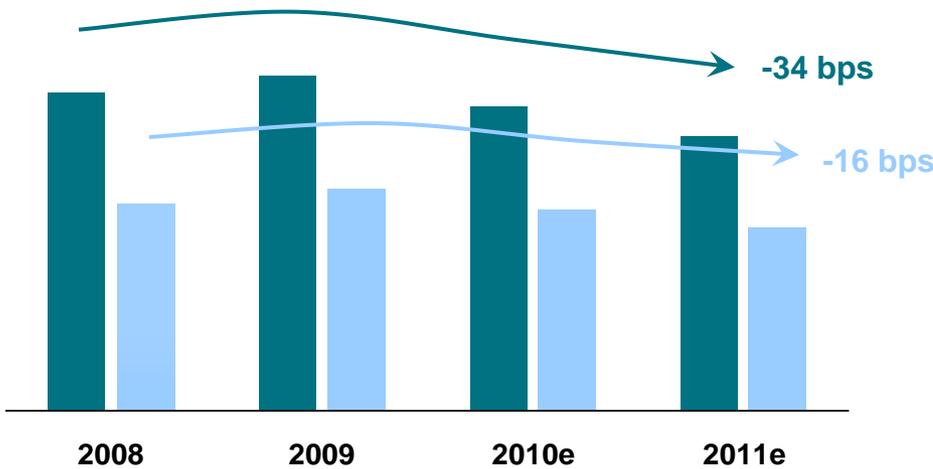
- ▶ Move towards more customized model and outsourcing to optimize costs

## ■ Implementation of inventory optimization tools to improve inventory management

- ▶ Inventory optimization tools implementation increasing quality of inventory profile
- ▶ A dynamic product offer to address customer demands

## ■ Further improvement in service

- ▶ Implementation of supplier service level agreements



### From platform rationalization to shared platforms

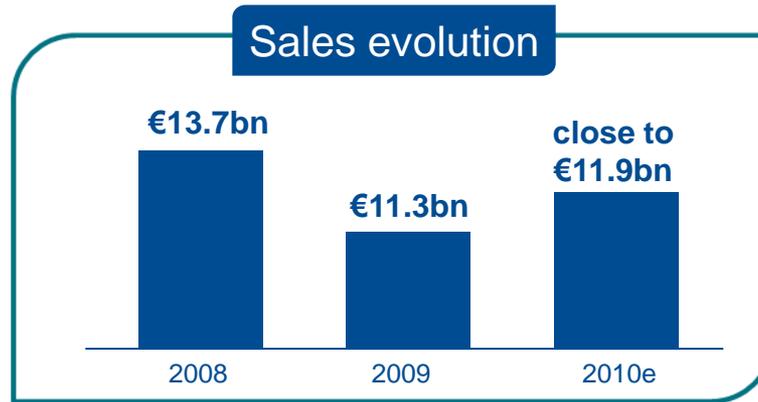
	2007	2010e	2013e
<b>IT platforms</b> (#)	54 <sup>(1)</sup>	35	30
<b>Shared services</b> (# of common applications)	2	7	>10
<b>% cost shared of total</b> (mutualization ratio)	4.2%	5.1%	10.0%
<b>IT costs</b> (% of sales)	1.5%	1.6%	1.3%
<b>IT capex</b> (% of sales)	0.4%	0.3%	0.3%

### ■ Investment focused on front-end applications

### Ongoing back office rationalization

- **Back office convergence finalized in the US, Netherlands and Sweden**
  - ▶ Administration FTEs reduced by 20% since 2008
  - ▶ Harmonization of processes
  - ▶ Support platforms re-engineering
- **Key steps already achieved in UK, awaiting IT upgrade**
- **Selection and convergence of proven back office IT tools**
  - ▶ Oracle or ASW, Cognos, ...

## 1. Return to sales growth

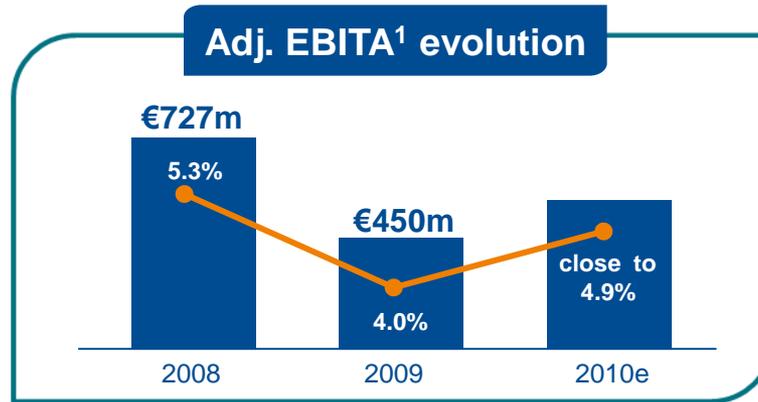


	2009	2010e	
<b>Volume</b>	-13.2%	c.-3.0%	Progressive recovery in industry; still to come in construction
<b>Pricing (excl. cables)</b>	+1.3%	+1.0%	Steady pricing power in the ED segment
<b>Branch closures</b>	-2.8%	-1.3%	Continuous branch optimization
<b>Copper impact</b>	-2.8%	<+3.0%	Volatility but long-term positive trend
<b>SOGs</b>	+0.3%	c.+1.5%	Increasing contribution to sales growth
<b>Total organic same-day</b>	-17.2%	+0.5% to +1%	FY2010 target: slight increase in sales



**2 major opportunities for medium-term sales growth:  
Construction recovery + SOGs**

## 2. Strong efforts to protect profitability



	2009	2010e	
<b>Gross margin</b>	<b>+20bps</b>	<b>+10bps</b>	Hagemeyer synergies + Pricing policy
<b>Opex</b>	<b>-150bps</b>	<b>+70 to +80bps</b>	
▶ Sales evolution	-280bps	c. +20bps	22% of the opex base are variable costs
▶ Restructuring expenses	+170bps	c. +80bps	Quick adaptation of the cost base
▶ Inflation	-20bps	c. -20bps	1% to 2% annual rate of inflation
▶ Bad debt	-20bps	c. -5bps	Limited impact due to tight management
<b>Adj. EBITA<sup>1</sup> margin</b>	<b>-130bps</b>	<b>close to +90bps</b>	
<b>vs. organic sales evolution</b>	<b>-17.2%</b>	<b>+0.5% to +1.0%</b>	

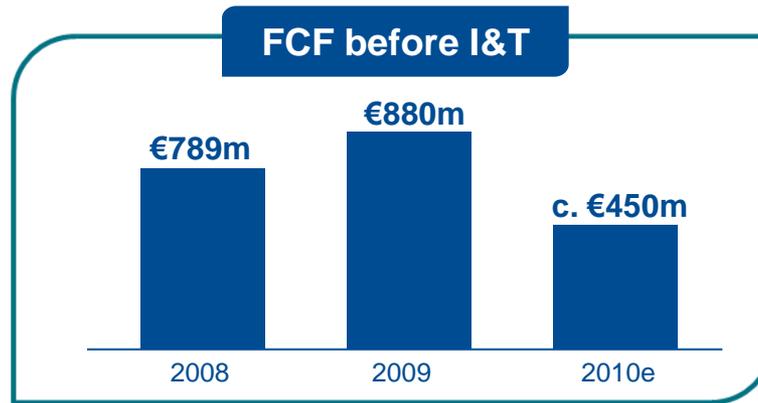


**Increased resilience & significant downsizing of the cost base**

<sup>1</sup> At comparable scope of consolidation and exchange rates and:

- > Excluding amortization of purchase price allocation
- > Excluding the non-recurring effect related to changes in copper-based cable prices

### 3. Tight WCR management



	2009	2010e	
Adj. EBITA	4.0% of sales	close to 4.9% of sales	Strong improvement in profitability Adjustment to level of activity + Structural improvement Low capital intensity Significant efforts during the crisis
Change in WCR	€472m	c. zero	
Capex	0.5% of sales	c. 0.3% of sales	
Restructuring exp.	€99.2m	c. €60m	
FCF before I&T	€880m 7.8% of sales	c. €450m 3.8% of sales	



**Strong FCF generation through the cycle**

## 1. Sales development

### Key drivers

Electricity consumption  
+ Functionality enlargement  
+ Inflation

SOGs: Energy efficiency,  
renewable energies, IPG

### Other drivers

Construction recovery

Acquisitions

### Sales growth (p.a.)

> GDP growth

> +1%

up to €1bn of sales  
over the next 3 years

> +3% on average

**> Solid sales growth (organic + acquisitions) across a “normal” cycle**

# Financial medium-term targets

## 2. Margin optimization

### Key drivers

Product mix  
(including SOGs development)

Pricing

Supplier relationship  
development

### Other factors

Country mix

### Gross margin impacts

+5 to +10bps

> +5bps

> +5bps

around -10bps



**Minimum of 10bps annual improvement of gross margin**

## 3. Opex management

### Key drivers

Back-office optimization  
Logistics plan  
IT synergies

E-commerce and branch network  
optimization

### Other drivers

Operational leverage

Dedicated teams  
to develop SOGs and services

Inflation

Country mix

### Opex impacts

around -60bps  
p.a. on average

variable opex = 5% of sales

around +15bps

+30bps

-10bps



**Medium-term target: reduce opex to c. 18% of sales**

# Financial medium-term targets

## 4. Optimization of capital employed

### Drivers

#### Working Capital

Continuous improvement in customer credit management

Inventories: branch downsizing and improvement in programs with suppliers

#### Capex

IT synergies and distribution network optimization

### Impacts (as a % of sales)

-5bps

Annual reduction of 1.5 days or c. -15bps

Capex < 0.8%



**Targeted reduction of capital employed: c. 25bps of sales per year**

# Rexel's medium-term financial targets:

## Solid sales growth, enhanced profitability and improved debt profile

### Organic growth

- ▶ Economic recovery, notably in the US
- ▶ SOGs development
- ▶ ↗ solutions & services

### Margin optimization

- ▶ Product mix
- ▶ Pricing
- ▶ Supplier relationship development

### Strong FCF generation

- ▶ High conversion rate ( $\geq 75\%$ )
- ▶ Low capital intensity  
0.7% to 0.8% of sales
- ▶ Tight WCR management  
20bps annual reduction

### External growth

- ▶ ↗ presence in emerging markets
- ▶ ↗ market share in mature markets
- ▶ ↗ offer of value-added services

### Cost control

- ▶ Back-office optimization
- ▶ Logistics plan
- ▶ IT synergies

### Optimized financial structure

- ▶ Diversified source of financing
- ▶ Active management of debt maturity profile
- ▶ Reduction of cost of debt

### SOLID SALES GROWTH

across a "normal" business cycle

Organic: GDP + 1 to 2 points



Acquisitions

### ENHANCED PROFITABILITY

Pre-crisis (2008):  
5.3% EBITA margin  
(€13.7bn of sales)



Crisis (2009):  
4.0% EBITA margin  
(€11.3bn of sales)

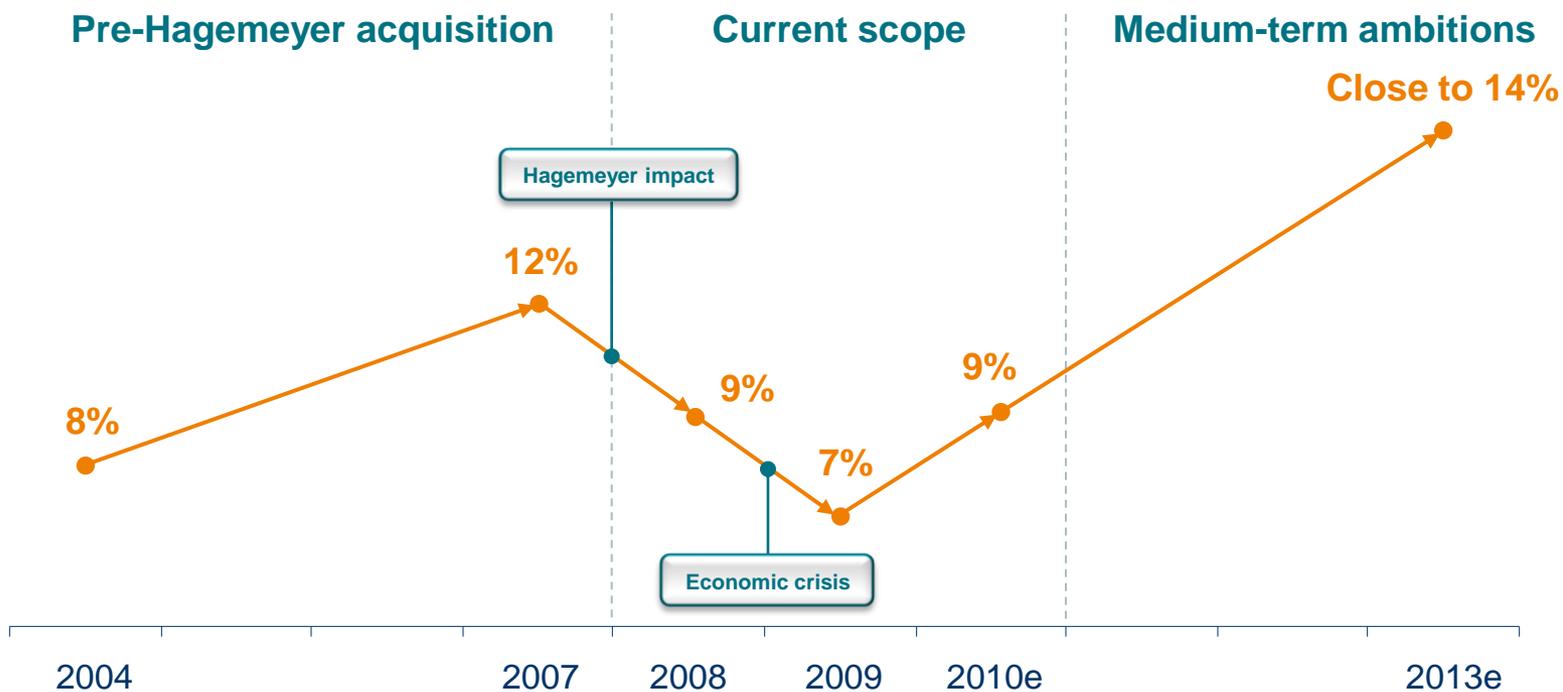
Adj. EBITA margin  
close to 6.5%  
in lockstep with  
sales growth

### IMPROVED DEBT PROFILE

- ▶ Annual FCF bef. I&T  
between €500m and €700m
- ▶ Net debt / EBITDA ~3.0x
- ▶ Investment grade status

# Rexel's medium-term financial targets: Creating value through improved ROCE

**Increasing profitability +  
Optimization of capital employed**



**Value creation through ROCE enhancement**

## Conclusion: Building on our leadership

**Stronger  
operational  
base**

**Upgraded  
business  
model**

**Strengthened  
balance-sheet**

**Seize  
opportunities  
in growth  
segments**

**Accelerate  
growth  
through  
acquisitions**

**Increase  
ROCE**



**Ambitious medium-term targets**